

Bid Corrigendum

GEM/2026/B/7730740-C9

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. **OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.
2. Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address
Various Building in Dream City Depot area
Dream City Depot
Khajod
Surat
Gujarat - 395007
3. While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.
4. Buyer uploaded ATC document [Click here to view the file.](#)
5. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
6. Buyer Added text based ATC clauses

The Addendum-1, Revised ATC document and Pre bid Clarification Issued. For Specification Details i.e Compliance Sheet in Excel Format enclosed at URL Link - https://drive.google.com/file/d/1zSglcH-Pngl_eX7XBjQfdj6PG9OlfOxa/view?usp=sharing

Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer, is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly

and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)



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HOME ([HTTPS://MKP.GEM.GOV.IN/DASHBOARD](https://mkp.gem.gov.in/dashboard)) / BID FINALIZATION

BID DETAILS

TECHNICAL EVALUATION

FINANCIAL EVALUATION

EVALUATION

BID AWARDED

1. Bid Details

Bid Number: **GEM/2026/B/7730740** (/showbidDocument/9543028)

Bid Status: Active

Quantity: 1533

Bid Validity (From End Date): 180 (Days)

Competent Authority Document:
View

Bid Start Date / Time: 01-07-2026 13:51:31

Bid End Date / Time: 31-08-2026 14:00:00

Bid Opening Date / Time: 31-08-2026 14:30:00

Consignees / Reporting Officer / Delivery Location(S)

EMD: Required Track EMD
([Https://Bidplus.Gem.Gov.In/Bidding/Track/Track](https://bidplus.gem.gov.in/bidding/Track/Track))

Average Turn Over of Last 3 Years: 131 Lakh (s)
Experience with Gov. Required: Year (s)

Buyer Details

Name: Snehal Vinodkumar Shah

Address: Snehal Vinodkumar Shah,Buycon1.Mega.Gnc@Gembuyer.In,1st Floor, Karmayogi Bhavan, Building-1, Sector- 10A, Opp. CID Office, B/H Nirman Bhavan,Gandhi Nagar,GUJARAT,382010,India,079-23248572-527

Ministry: Ministry Of Housing & Urban Affairs (Mohua)

Department: Na

Organisation: Gujarat Metro Rail Corporation Limited

Office: Gujarat

Corrigendum Details

Modified On: 2026-08-18 13:30:34

Download
(/bidding/buyer/showcorrigendumpdf/4501580/9543028)

Hash Value (Algorithm - SHA256):
b2479b4a92983e4cb9a5f3dfcc7cfa79e377e1c61d9166661e9349386e12e881

Modified On: 2026-08-18 11:33:54

Bid extended to **2026-08-31 14:00:00**

Bid Opening Date : **2026-08-31 14:30:00**

Modified On: 2026-08-07
16:43:40

Bid extended to **2026-08-20 14:00:00**

Bid Opening Date : **2026-08-20 14:30:00**

Modified On: 2026-07-29
10:58:21

Bid extended to **2026-08-10 14:00:00**

Bid Opening Date : **2026-08-10 14:30:00**

Modified On: 2026-07-20
11:02:19

Bid extended to **2026-07-30 14:00:00**

Bid Opening Date : **2026-07-30 14:30:00**

Cancel Bid

Extend Bid

Edit Terms

Edit Pre Bid

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Forums (<https://gem.gov.in/forum>)

TESTIMONIALS
(<https://gem.gov.in/testimonial-buyers>)

TRAINING

ABOUT GeM

Introduction to GeM (<https://gem.gov.in/aboutus>)
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Right to Information (<https://gem.gov.in/RTI>)
Analytics (<https://sso.gem.gov.in/ARXSSO/oauth/login>)
New on GeM (<https://gem.gov.in/new-categories>)

BRAND GeM (<https://gem.gov.in/brand-gem>)

RESOURCES

GeM Handbook (https://assets-bg.gem.gov.in/resources/pdf/GeM_handbook.pdf)
OM's/Circulars
(https://gem.gov.in/support/government_oms_circulars)
Terms and Conditions (https://gem.gov.in/support/terms_conditions)
Policies/Manuals (<https://gem.gov.in/support/buyers>)
Miscellaneous (<https://gem.gov.in/support/miscellaneous>)

MoUs (<https://gem.gov.in/mou>)

NEED HELP?

LMS (<https://lms.gem.gov.in/>)

FAQs (<https://gem.gov.in/userFaqs>)

Training Calendar (<https://gem.gov.in/training>)

Video Guides (<https://gem.gov.in/training/videos/buyers>)

Training Module (https://gem.gov.in/training/training_module)

Raise-a Ticket (<https://gem.gov.in/gemtickets/create>)

Facilitators (<https://gem.gov.in/training/facilitators>)

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(<https://www.linkedin.com/company/government-e-marketplace-gem-trk=biz-companies-cym>)



(<https://www.slideshare.net/GeMProcurementReimag>)

GeM Bid for procurement of Furniture for Operationalizing and commissioning of DC-01 Dream city Depot Building and Metro Bhawan & OCC of Surat Metro Project Rail Project, Gujarat Metro Rail Corporation (GMRC) Limited”

Revised documents (18-08-2026-COMPLIANCE SHEET EXCEL.xlsx) can be downloads from URL (Copy below URL and paste in browser):

https://drive.google.com/file/d/1zSgIcH-PngJ_eX7XBiQfdj6PG9OIfoxa/view?usp=sharing

GeM Bid No. GEM/2026/B/7730740 , Dated: 01-07-2026						ADDENDUM NO:1, DATED: 18/08/2026
S. N.	Part	Section	Clause No. / Item No.	Page No.	Clause Description (relevant portion) as existing in the Bid Documents	Clause Description (relevant portion) as amended now to be read as
1	1	ATC	A-1	1 of 7	"M/s Delite"	"M/s DELITE HI-TECH"
2	1	BOQ	TABLE HEADER 4TH in column	1 to 7	"Product Image"	"Reference Image"
3	1	ATC	B-1-i-d)	2 of 7	"M/s Delite"	"M/s DELITE HI-TECH"
4	1	BOQ	Under 'Finish' row, 'door finish'	68	"steel with 12mm toughened glass"	"steel with 6mm toughened glass"
5	1	Bid Document	Compliance template	6	Compliance template	Updated sheet template is uploaded at above URL
6	1	ATC	B	6	New clause added : no 40 in ATC	40. The bids that are found to be technically compliant and meeting all required specifications, may be asked to provide technical presentation covering offered furniture products, company profile, manufacturing and capabilities, machinery etc.
7	1	ATC	B	6	New clause added : no 41 in ATC	41. Following Industry standard certifications are mandatory for the bidder to be considered eligible. Bidders must provide relevant documents, certificates, official link or evidence of compliance with the specified certifications as part of their bid submission. Failure to meet these requirements may result in bid being disqualified. : A. Furniture Industry Standard Certifications for ensuring products designed ergonomically, valid certificate to be uploaded (Any 2) i. BIFMA Compliant for atleast Three furniture items ii. Indian Design Mark compliant for atleast Three furniture items iii. AIOTA certification for products designed ergonomically and approved by All India Occupational Therapist Association B. Environment & Sustainability Certifications for ensuring compliance with low chemical emission standards and indoor air quality (Any 3) ii. GREENCO Certification by CII ii. GREENGUARD Certification by UL iii. GREENPRO Certification by IGBC / CII iv. FSC Certification (Forest Stewardship Council) for ensuring use of wood products from responsibly managed forests C. Quality and Management Certifications (Any 3) i. ISO 9001:2015 (QMS - Quality Management System) ii. ISO 45001:2018 (OHSMS - Occupational Health & Safety) iii. ISO 14001:2015 (EMS - Environmental Management Systems) iv. ISO 50001:2018 (EnMS - Energy Management Systems) Note: a. All certifications mentioned above shall be valid as on last date of bid submission b. Bidders should upload copies of the certifications along with their tender documents. Certifications should clearly display the OEM's name, the certification body, and the certification's validity period. c. GMRC reserves the right to independently verify the authenticity and validity of the certificates uploaded.
8	1	ATC	B-1-i	2 of 7	New clause to be added no- B-1-i “ f “ in ATC	"f) or substantially equivalent"
9	1	ATC	A-1	1 of 7	1. The bidder should submit authorised dealer certificate from OEM (M/s Durian, M/s Godrej, M/s Featherlite, M/s Delite, M/s Methodex.) and bidder should have minimum 3 years experience (upto the date of submission) in supply / manufacturing of furniture products to Government/ PSU / metro/ railways / reputed private organization.	The bidder should submit authorised dealer certificate from OEM (M/s Durian, M/s Godrej, M/s Featherlite, M/s Delite, M/s Methodex or substantially equivalent) and bidder should have minimum 3 years experience (upto the date of submission) in supply / manufacturing of furniture products to Government/ PSU / metro/ railways / reputed private organization.

This document has been approved by the Competent Authority

A. Bidders Eligibility Criteria

1. The bidder should submit authorised dealer certificate from OEM (M/s Durian, M/s Godrej, M/s Featherlite, M/s DELITE HI-TECH, M/s Methodex or substantially equivalent) and **bidder should have minimum 3 years experience** (upto the date of submission) in supply / manufacturing of furniture products to Government/ PSU / metro/ railways / reputed private organization.
2. OEM/authorised dealer must have a service centre in the Gujarat. Bidder to provide an undertaking mentioning the address of service centre on the company and provide Govt certification from Municipal Corporation / Shop and establishment. If the OEM does not have any service centre in Gujarat, they must submit a declaration on letter head for opening a service centre within 1 month of allotment of PO for after sales service. On allotment of PO, notarized affidavit for this purpose to be given.
3. The bidder's average Annual turnover for last three years (2022-23, 2023-24,2024-25) should be 131 lakhs or more. The Turnover Certificate must be Certified by CA with UDI No.(the format enclosed at Annexure-1) The bidder should submit the Last 3 years Audited Financial statement (FY 2022-23, 2023-24,2024-25)
4. Bidder should submit Tender Security(EMD) amount INR 3,28,000. As per MSEs (Micro and Small Enterprises) Act 2012 and amendment thereof, the firms registered under MSEs / NSIC (i.e. National Small Industries Corporation) are exempted in submission of Tender Fees and Tender Security subject to submission of valid registration certificate under appropriate category as applicable as on the date of tender submission
5. The bidder should meet technical specifications as per requirement of GMRC.

Annexure-1

S.N	Description	Financial Data for Latest Last 3 Years (Indian Rupees)		
		2022-2023	2023-2024	2024- 2025
01	Annual turnover			
Name of Chartered Accountant (CA)				
Seal and Signature of CA				
Membership Number of CA				
UDI no. of CA				

B. Additional terms & conditions

- Following are eligible to participate in the bid:-
 - Original Equipment Manufacturers (OEM) such as:
 - M/s Durian
 - M/s Godrej
 - M/s Featherlite
 - M/s DELITE HI-TECH
 - M/s Methodex
 - or substantially equivalent
 - Authorized Dealers or Authorized Distributors of OEM's
 - The bidder duly approved by OEMs by way of MoU.
- The Bidder/OEMs shall be required to provide samples & take approval of surface & texture finishes such as laminates, veneers, fabrics for colours and texture approval before production.

3. 3. An undertaking from the bidding OEM will be required stating that they would facilitate regular basis with technology/ product updates and extend all support for the warranty in confirmation with this tender for the quoted items.
4. The applicable BIS certifications for any proposed furniture items is must and will be required to be submitted.
 - a) IS 17631:2022 – Work Chairs
 - b) IS 17632:2022 – General Purpose chairs and stools
 - c) IS 17633: 2022 – Tables and Desks
 - d) IS 17634:2022 – Storage Units
5. Bidder/OEM shall be required to provide test reports from NABL/ILAC accredited or Central Govt. Lab to prove conformity of products to the required IS specifications as above.
6. OEM will be required to submit PAN, GST Certificate and ITR.
7. Bidder/OEM must have Dedicated/Toll Free Telephone No. for Service Support.
8. Bidder/OEM will be required to provide an escalation matrix along with telephone numbers for service support.
9. OEM must have a service centre in the Gujarat. Bidder to provide an undertaking mentioning the address of service centre on the company and provide Govt certification from Municipal Corporation / Shop and establishment. If the OEM does not have any service centre in Gujarat, they must submit a declaration on letter head for opening a service centre within 1 month of allotment of PO for after sales service. On allotment of PO, notarized affidavit for this purpose to be given.
10. Certified Financial Statement of OEM from a CA such as Balance Sheets and Profit and loss statements of last 3 Financial years will be required to be provided
11. Undertaking for warranty up to 2 years from date of completion of work on non-judicial stamp paper of RS100/-stating: - “the furniture shall have 2 years warranty against all manufacturing defects at consignee location from date of completion of work directly by manufacturer. All the manufacturing defects shall be rectified at consignee location free of cost up to warranty period of 2 years. Period for same shall start from the completion of work. Any complaint/ defect must be attended within 48 hours during the warranty period, failing which penalty @ Rs 500/-day will be deducted from the performance bank guarantee (PBG)”
12. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also, this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid/RA process.
13. No sub-contracting is allowed with regard to installation, commissioning, warranty Maintenance and after sales service. This is the sole responsibility of the approved manufacturers only.
14. In case if a BIDDER fails to quote for a particular item, it amounts to non-compliance and hence such bid will not be considered for further evaluation. Further during this process if any

BIDDER indicates the price during the clarification such bids also will not be considered for further evaluation.

15. Successful bidder shall procure the furniture from approved makes only and shall also furnish a certificate from the manufacturers head office mentioning that the materials have been supplied by them for the particular work along with the GST invoice for the whole quantity supplied under this contract. If any discrepancy is found department shall forfeit PBG and bidder shall not be allowed for next call of bidding.
16. The vendors whose technical offers are found to be technically deficient or do not meet the qualification criteria as specified in this tender will not be opened and their EMD shall be returned to them.
17. Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:
 - a) The Seller fails to comply with any material term of the Contract.
 - b) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
 - c) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
 - d) The Seller becomes bankrupt or goes into liquidation.
 - e) The Seller makes a general assignment for the benefit of creditors.
 - f) A receiver is appointed for any substantial property owned by the Seller.
 - g) The Seller has misrepresented to Buyer, acting on which misrepresentation. Buyer has placed the Purchase Order on the Seller.
18. The bidders are to quote their all-inclusive rate against each item of the schedule i.e. the rates are to be including all taxes, GST, freight for final delivery of furniture at site as mentioned by GMRC, all installation, lifting and placing at site complete and nothing extra shall be payable beyond the quoted rates.
19. Variation in Qty: - The purchaser also reserves the right to increase/decrease the ordered quantity by up to 100 % of the contracted quantity at the contracted rates. Bidders are bound to accept the orders accordingly.
20. Scope of supply (Bid price to include all cost components):- Supply, Installation, Testing and Commissioning of Goods including carriage for all lead and lifts. The furniture shall have to be supplied and fixed in position as mentioned by GMRC at all the floors and all buildings at Dream city depot, Surat Metro Phase-1 Project Khajod, Surat, Gujarat Pincode: 395007 , as per requirement of client department and as per direction of Engineer-in-charge.
21. If the goods or furniture delivered to the site do not conform to the approved size, quality, and make as specified in the Bill of Quantities (BOQ) and specifications, GMRC reserves the right to reject them. The vendor must replace, supply, and install the compliant items entirely at their own cost.
22. Engineer-In-charge or his authorized representative may visit the manufacturing facilities of the manufacturer to verify quality index and materials.
23. Time to complete the work is **60 days** in all respect as per schedule mentioned below

- a) Submission of OEMs Model Number for colour and shade: - within **3 days** from Date of Start of work.
 - b) Submission of actual sample: - within **7 days** from date of approval of colour and shades.
 - c) Delivery of furniture: - 30 % within 20 days from date of approval of sample.
 - d) Delivery of furniture: - Balance 70 % within **35 days** from date of approval of sample.
24. All hardware components like clamps nut/ bolt/ washer, screws, gasket, fitting and fixture, brackets, roller/ guide/ slide, casters, hardware etc. as may be required or are forming integral part of the system/ basic elements / modules/ units for construction/ installation shall meet relevant structural and other requirements and be provided without any extra cost to the department. The cost of all these items is included in relevant items.
 25. The shade, colour, texture, thickness of all furniture items such as veneer, laminate, finish items, paints, polish, upholstery, fabrics to be finalized and approved from GMRC.
 26. All hardware items shall be of first quality from reputed manufacturers.
 27. All the exposed surfaces of all the metal part shall be chrome plated or powder coated of approved shade.
 28. All basic elements/ module/ units shall be factory made/ shop fabricated and only assembly/ erection/ installation shall be done at site.
 29. All the materials brought to site shall be protected suitably, duly wrapped/ packed and stored so as to avoid any damage during loading/ transportation unloading/ handling/ installation/ erection or due to weather conditions etc. at any stage.
 30. All items shall be provided necessary cutouts and assembly arrangements duly finished as per client's requirement for computer, telephone and power outlets as per the approved sample without any extra cost to the department.
 31. The agency must provide copy of GST invoice to the department at the time of supply of furniture for the full quantity supplied and department shall be at liberty to verify the authenticity and genuineness from the manufacturer. Undertaking in regard to this shall also be uploaded with the Bid.
 32. The agency shall have to furnish a certificate from the manufacturers head office mentioning that the materials have been supplied by them for the particular work. The manufacturer has to certify after verifying the material at site if department so desire. The department will be at liberty to ask for documentary evidence in support of the manufacturer material, to verify the authenticity and genuineness.
 33. The agency may be asked to arrange Factory visit of the manufacturer for Engineer-in- charge and two other representatives to verify the genuineness of the product at any stage of the order.
 34. Provision of Performance security in form of e-PBG/ DD @ **5 %** of contract amount shall be submitted within 5 days from the date of issue of letter of acceptance and EMD shall be refund thereafter. In case e-PBG is not submitted within stipulated time, GMRC will take necessary actions /may forfeit the EMD and also bidder shall not be allowed to participate in future GMRC tender / work. The performance security shall be valid, completion period (60 days) + warranty period (2 years) + 2 months.
 35. Compensation for delay: - **1 % per month** subject to maximum **10 %** of tendered amount computed on per day basis on pro rate basis.

36. Buyer added Bid Specific Terms and Conditions (ATC) will supersede the General terms and condition (GTC) (General Terms and Conditions) and STC) Specific Special Terms and Conditions).
37. Disclaimers and Rights of GMRC: The issue of the Tender Document does not imply that GMRC is bound to select bid(s), and it reserves the right without assigning any reason to: -
- reject any or all of the Bids, or
 - cancel the tender process, or
 - abandon the procurement of the Goods, or
 - issue another tender for identical or similar Goods
38. Authorized dealers or distributors shall upload certificate of dealership or distributorship duly issued by OEMs. Certificate shall be valid till the last date of receipt of tender or copy of MOU for contractor/bidder duly approved by approved manufacturer.
39. The bidder duly approved by OEMs by way of MOU shall upload following documents-
- Copy of MOU
 - Undertaking on non-judicial stamp of rs.100/- that "if I/we are awarded the contract I/we shall procure the furniture from the approved makes and I /we shall furnish a certificate from the manufacturers head office mentioning that the materials have been supplied by them for the particular work along with the GST invoice for the whole quantity supplied under this contract. If any discrepancy is found department can forfeit my PBG". Also, I/we must fulfill any other additional eligibility condition if any, as may be prescribed, elsewhere in tender document.
 - Affidavit on Rs. 100/- non-judicial stamp paper from OEMs stating: -
 - "required items under this bid/tender shall be provided by (name of approved manufacturer) to the..... (name of bidder) as per the nomenclature of item and specification as mentioned in the tender papers/isi code within the specified time frame and (name of approved manufacturer) shall provide warranty of two years against the manufacturing defects and to undertake repair and replacement of the defective parts upto 2 years from the date of completion of the work." Additional terms and conditions

40. The bids that are found to be technically compliant and meeting all required specifications, may be asked to provide technical presentation covering offered furniture products, company profile, manufacturing and capabilities, machinery etc.

41. Following Industry standard certifications are mandatory for the bidder to be considered eligible. Bidders must provide relevant documents, certificates, official link or evidence of compliance with the specified certifications as part of their bid submission. Failure to meet these requirements may result in bid being disqualified. :

A. Furniture Industry Standard Certifications for ensuring products designed ergonomically, valid certificate to be uploaded (Any 2)

- BIFMA Compliant for atleast Three furniture items

ii. Indian Design Mark compliant for atleast Three furniture items

ii. AIOTA certification for products designed ergonomically and approved by All India Occupational Therapist Association

B. Environment & Sustainability Certifications for ensuring compliance with low chemical emission standards and indoor air quality (Any 3)

ii. GREENCO Certification by CII

ii. GREENGUARD Certification by UL

iii. GREENPRO Certification by IGBC / CII

iv. FSC Certification (Forest Stewardship Council) for ensuring use of wood products from responsibly managed forests

C. Quality and Management Certifications (Any 3)

i. ISO 9001:2015 (QMS - Quality Management System)

ii. ISO 45001:2018 (OHSMS - Occupational Health & Safety)

iii. ISO 14001:2015 (EMS - Environmental Management Systems)

iv. ISO 50001:2018 (EnMS - Energy Management Systems)

Note:

a. All certifications mentioned above shall be valid as on last date of bid submission

b. Bidders should upload copies of the certifications along with their tender documents. Certifications should clearly display the OEM's name, the certification body, and the certification's validity period.

c. GMRC reserves the right to independently verify the authenticity and validity of the certificates uploaded.

C. Critical Dates and details of Tender: -

Sr no	Particulars	Date	Time
1	EMD: - Amounting = 3,28,000 For exempted category: - required document as per GeM conditions shall be uploaded and performa for EMD deposit declaration (attached) shall be uploaded without which exemption for EMD shall not be considered.		
2	Performance bank guarantee (PBG):- 5 % of tendered value valid up to (60 days) + warranty period (2 years) + 2 months. The PBG shall be submitted within 5 days from the date of issue of letter of acceptance, if not following action shall be taken: - 1. In case Performance bank guarantee (e-PBG/DD) is not submitted within stipulated time, GMRC will take necessary actions /may forfeit the EMD and also bidder shall not be allowed to participate in future GMRC tender / work.	Once the bidder Becomes L-1, PBG Shall be deposited Within 5 days from date of issue of loa (letter of Acceptance). Contract Order through GeM Order through GeM Shall be issued after Receipt of PBG.	
3	Date of start of work: -	From date of issue of Contract order Through GeM portal	
4	Date of completion of work: -	60 days from date of Issue of contract order	

TENDER FOR FURNITURE SUPPLY AT DC-01 DEPOT SURAT METRO ON GEM PORTAL			
GEM BID NUMBER : GEM/2026/B/7730740 dt. 01-07-2026			
REPLY FOR QUERIES RECEIVED IN PREBID MEETING dt. 13-07-2026			
GMRC's Clarification dated 18-08-2026			
Sr NO	Bid/RA Section	Seller Query/Representation	Buyer(GMRC) Response
1	BOQ	The Desk mentioned in the bid, particularly the 5 Desk intended for senior staff, are imported models. We do not have the same design in our range, and our offered models will differ in both design and construction. Item no (01 , 05, 06, 09,13,14) as per make in India policy consider Indian make material model we will matches specs similar as per your requirement in bid.	The images provided in BOQ are for reference purposes only. Refer point-2 of addendum-1
2	BOQ	The same applies to 4–5 chair models Item no (02, 03, 10,11) as the reference products appear to be from one vendor standard range. we don't have same handles design but we can match specifications of bid request to consider.	The images provided in BOQ are for reference purposes only. Refer point-2 of addendum-1
3	Terms and Conditions	BIS Certification of furniture products ask in bid i.e. Indian Statutory / National standard compliance no additional require of BIFMA level certificate which is International certificate.	Refer point-41 of ATC document (revised at addendum-1)
4		Request to add ISO 3834 along with your existing ISO Certification request in tender.	Tender conditions prevail
5	Terms and Conditions	1. ATC Clause No. 23 (b) - Submission of Actual Sample The clause requires sample submission within 7 days from the date of approval of colors and shades. Due to the nature of the materials, it is not feasible to provide samples within this timeframe. We request that you extend this period to 15 days for chairs and sofas, and 30 days for veneer items.	Tender conditions prevail
6	Terms and Conditions	2. Sub-contracting and Manufacturing Capability Verification The tender states that no sub-contracting is allowed for installation, commissioning, warranty maintenance, and after-sales service. To ensure compliance, we suggest requiring bidders to provide proof of their manufacturing capability and quality control. Specifically, the OEM should submit a Third-Party Feasibility / Plant Capability Assessment Report issued by a government-recognized inspection agency (such as IRCLASS, RITES Ltd., EIL, or any other Ministry-empanelled agency) confirming the physical presence and functional condition of the required plant and machinery at the OEM's premises.	Tender conditions prevail. Bidders to refer point-15 of ATC document.
7	Terms and Conditions	3. ATC Clause No. 5 - Test Reports The clause requires test reports from NABL/ILAC accredited or Central Government labs to prove conformity to IS specifications. Since these items are customized as per the project requirements, pre-test reports are not readily available. We request that this clause be amended to allow the submission of these test reports after the supply of the items, in accordance with the provided specifications.	Certification from accredited labs may be submitted in 30 days from supply of furniture. Appropriate payment amount may be withheld till submission of the requisite certificates.
8	Terms and Conditions	4. Certifications for Low VOC Content We request the inclusion of certifications that ensure the items are manufactured with Low VOC (Volatile Organic Compound) content to safeguard the health of personnel working around these materials. We have attached a list of these suggested certifications along with our justification for your reference.	VOC content covered under Green Pro Certification requirement mentioned in Specifications.
9	BOQ	1. Explicit Mention of BIS Standards for All Applicable Furniture Items Observation Clause 4 stipulates that BIS certification is mandatory for applicable furniture categories. However, upon review of the BOQ, it is observed that the relevant BIS standards are explicitly mentioned in the technical specifications of only certain items, namely BOQ Item Nos. 2, 3, 8, 10, 11, 16, 19, 20, 21, 22, 23, and 24. For example, these items specifically require compliance with the applicable BIS standards within their respective technical specifications. However, BOQ Item Nos. 1, 5, 6, 7, 9, 12, 13, 14, 15, 17, and 27, despite potentially falling under furniture categories covered	Tender conditions prevail. Bidders are advised to refer to Point-4 in ATC document.

This document has been approved by the Competent Authority

Sr NO	Bid/RA Section	Seller Query/Representation	Buyer Response
		under the prevailing Furniture (Quality Control) Order (QCO), do not contain any explicit reference to the corresponding BIS standards in their technical specifications. The absence of a clear BIS requirement for all applicable furniture items may result in differing interpretations during technical evaluation and could lead to bidders quoting against different compliance requirements.	
10	Terms and Conditions	2. Acceptance of Lead Model Test Reports ATC Clause 5 requires submission of test reports from NABL/ILAC-accredited laboratories or Central Government laboratories. Since BIS Product Certification Manuals permit testing on a Lead Model representing a family of models covered under the same BIS licence, we request that NABL/ILAC-accredited Lead Model test reports be accepted for all product variants covered under the respective valid BIS licence.	Tender conditions prevail
11	Terms and Conditions	3. Verification of BIS Licence Scope During technical evaluation, BIS compliance may kindly be verified not only based on possession of a valid BIS licence but also by confirming that the offered products fall within the scope of the licence. This would ensure objective, transparent, and technically sound evaluation.	Tender conditions prevail. Bidder to refer point 4 & 5 of ATC document
12	Terms and Conditions	4. Compliance with Furniture Quality Control Order (QCO) As the Furniture QCO mandates BIS certification for applicable furniture categories, we request confirmation that all such applicable items shall be required to comply with the relevant BIS standards throughout the tender process to ensure statutory compliance.	Tender conditions prevail. Bidder to refer point 4 & 5 of ATC document
13	Terms and Conditions	5. Non-BIS Applicable Furniture For furniture categories that are presently outside the scope of mandatory BIS certification, we request that evaluation be carried out solely against the technical specifications prescribed in the tender document.	Tender conditions prevail
14	Terms and Conditions	6. Document-Based Technical Evaluation We request confirmation that technical compliance shall be evaluated strictly based on documentary evidence submitted by bidders, including but not limited to: Valid BIS licences OEM authorization certificates NABL/ILAC-accredited test reports (where applicable) Statutory certificates Other documents specified in the tender This would help ensure fairness, transparency, and consistency in the evaluation process.	Tender conditions prevail. Bidder to refer points 5, 15, 31, 32 and 33 of the ATC document
15	Terms and Conditions	7. Assessment of Equivalent Products In cases where equivalent products are considered, we request that technical equivalence be assessed based on complete compliance with the prescribed technical specifications, applicable BIS standards, and statutory requirements, rather than solely on dimensions, appearance, or general product similarity.	Tender conditions prevail. Bidders to refer point-16 of ATC document and Compliance Sheet provided in Bid document.
16	Terms and Conditions	1. There are 4 BIS certifications required; we request you to allow a minimum of 3 out of 4, as some OEMs have BIS in different categories and some in different categories. So, we kindly request you to allow BIS in minimum 3 categories.	Tender conditions prevail
17	Terms and Conditions	2. BIFMA Level-2 certification for a minimum of 5 furniture products from BIFMA authorized agencies or add India Design Mark certification for minimum 3 furniture products. This will ensure the raw materials used are of the best quality and have a longer shelf life.	Tender conditions prevail