TENDER NOTIFICATION NO.: GMRC/R&R/NGO/AHM/2026

"SELECTION OF NGO FOR REHABILITATION AND RESETTLEMENT ACTIVITIES FOR EXTENSION OF AHMEDABAD METRO RAIL PROJECT"

TENDER NO.: GMRC/R&R/NGO/AHM/2026

VOLUME – I

NOTICE INVITING TENDER

Gujarat Metro Rail Corporation (GMRC) Limited

(SPV of Govt. of Gujarat and Govt. of India)

Formerly known as Metro Link Express for Gandhinagar and Ahmedabad (MEGA) Co. Ltd.

Block No.1, First Floor, Karmayogi Bhavan, Behind Nirman Bhavan, Sector 10/A,

Gandhinagar: 382010, Gujarat, India

Corporate Identification No (CIN): U60200GJ2010SGC059407

Gujarat Metro Rail Corporation (GMRC) Limited
(SPV of Govt. of Gujarat and Govt. of India)
Block No.1, First Floor, Karmayogi Bhavan, Behind Nirman Bhavan,
Sector 10/A, Gandhinagar: 382010,
Gujarat, India

TENDER NOTIFICATION No: GMRC/R&R/NGO/AHM/2026 Date: 20-07-2026

E-Tenders are invited from reputed and experienced agencies for the following work:

Tender Name	Tender Fees
"Selection of NGO for Rehabilitation and Resettlement Activities for Extension of Ahmedabad Metro Rail Project"	INR 5,000/-

Interested bidders are requested to visit https://tender.nprocure.com for eligibility criteria, applying/ downloading the tender document. Last date and time for Bid Submissions is 15:00 Hrs. on 10-08-2026.

Any alterations in Eligibility Criteria and terms of the Tender Document, or any amendment to the Tender Document, etc. will be uploaded on https://tender.nprocure.com and GMRC's Website www.gujaratmetrorail.com without any obligation or press notification or other proclamation

Director (P&P),
GMRC, Gandhinagar

TENDER NOTIFICATION NO: GMRC/R&R/NGO/AHM/2026

NOTICE INVITING TENDER

1.1 GENERAL

1.1.1 Name of Work:

Gujarat Metro Rail Corporation (GMRC) Ltd. invites Open Tenders from eligible applicants, who fulfil qualification criteria as stipulated in Clause 1.1.3 of NIT, for the work, "Selection of NGO for Rehabilitation and Resettlement Activities for Extension of Ahmedabad Metro Rail Project".

1.1.2 Key Details:

The details of the tender are as follows:

(a) Tender No.	GMRC/R&R/NGO/AHM/2026
(b) Name of Work	Selection of NGO for Rehabilitation and Resettlement Activities for Extension of Ahmedabad Metro Rail Project
(c) Approximate cost of work	INR 1.36 Cr. (Excl. of taxes)
(d) Completion period of Work	3 years (36 months from issuance of LOA)
(e) Download of Tender Document	From 20-07-2026 to 10-08-2026 (up to 15:00 hrs) on e-tendering website https://tender.nprocure.com. For further information in this regard bidders are advised to contact No. +91 79 23248572, Extension 526 / 527
(f) Tender Fees* (Non-refundable)	**INR 5,000/-** (Five thousand) only inclusive of GST Tender fee is to be paid online in GMRC's account through n procurement portal while submitting the bid. No other mode of payment will be accepted. The bidder is required to mentioned the payment reference no. of successfully submission of tender fees online. (Copy of GST registration no. to be provided along with Tender fee)
(g) Tender Security* (Refundable)	**INR 1.36 Lakh** Tender Security is to be submitted either online through n procurement portal or e-Bank Guarantee (e-BG) from any schedule bank in India. No other mode of payment will be accepted. Note: Bidders to note that the payment of tender security shall be made from the account of bidder only. If Tender Security has been made from other than the account mentioned above, same shall not be accepted and all such bids shall be considered ineligible and summarily rejected.
(h) Last date of submission of queries / clarification from Tenderers	27-07-2026, 15:00 Hrs. • Queries/clarifications from bidders after due date and time shall not be acknowledged. • The interested applicants can send their queries through E-mail to mukesh.mandalia@gujaratmetrorail.com & snehal.shah@gujaratmetrorail.com The bidder shall submit their queries to above mentioned mail id

(i) Last date and time of submission of E-Tender (Technical & Financial Bid online)	10-08-2026, 15:00 Hrs.
(j) Opening of Technical Bid including Tender Fees & Tender Guarantee	On the last day of submission of Filled-In Technical Bid (as mentioned above) at 15:30 hrs.
(k) Date and Time of opening of online Financial bid	Will be intimated later to technically qualified bidders through e-mail/ phone.
(l) Contact Person	**(General Manager- Contract,** **Gujarat Metro Rail Corporation (GMRC) Limited** (SPV of Govt. of Gujarat and Govt. of India) Block No.1, First Floor, Karmayogi Bhavan, Behind Nirman Bhavan, Sector 10/A, Gandhinagar: 382010, Gujarat, India
(m) Tender Validity	180 days from the last day of submission of tender
(n) Performance Security / Security Deposit	5% of accepted value of work (LOA)
(o) GMRC Account Details (Only for issuance / preparation of E-Bank Guarantee for tender security)	Name: Gujarat Metro Rail Corporation (GMRC) Limited Bank Name: State Bank of India Account No.31750803151 IFSC Code: SBIN0001355 SFMS/SWIFT: SBININBB255 Pan no. AAGCM3807N

*As per MSEs (Micro and Small Enterprises) Act 2012 and amendment thereof, the firms registered under MSEs / NSIC (i.e. National Small Industries Corporation) are exempted in submission of Tender Fees and Tender Security subject to submission of valid registration certificate under appropriate category as applicable as on the date of tender submission.

In case the bidder who has been exempted Tender Cost / Tender Security being Micro & Small Enterprises / NSIC (i.e. National Small Industries Corporation), and;

(i) Withdraws his Tender during the period of Tender validity; or

(ii) becomes the successful bidder, but fails to commence the work (for whatsoever reasons) as per terms & conditions of Tender; or

(iii) refuses or neglects to execute the contract; or

(iv) fails to furnish the required Performance security within the specified time,

The bidder shall be debarred from participating in future tenders for a period of 1 year from the date of discharge of tender/ date of cancellation of LOA/ annulment of award of contract as the case may be. Thereafter, on expiry of period of debarment, the bidder may be permitted to participate in the procurement process only on submission of required Tender Cost/ tender Security.

Further the Employer may advise the authority responsible for issuing the exemption certificate to take suitable actions against the bidder such as cancellation of enlistment certificate etc.

1.1.3 QUALIFICATION CRITERIA

1.1.3.1 Eligible Applicants:

i. The tenders for this contract will be considered only from those tenderers (i.e. Non-Governmental Organization - NGOs) who meet requisite eligibility criteria prescribed in the sub-clauses of Clause 1.1.3 of NIT.

ii. A tenderer shall submit only one bid in the same tendering process, either individually or as a partnership firm. A tenderer who submits or participates in, more than one bid will cause all of the proposals in which the tenderer has participated to be disqualified. No tenderer can be a subcontractor while submitting a bid individually or as a partner in the same bidding process. **The JV/Consortium is not allowed.**

iii. Tenderers shall not have a conflict of interest. All Tenderers found to have a conflict of interest shall be disqualified. Tenderers shall be considered to have a conflict of interest with one or more parties in this bidding process, if:

(a) a tenderer has been engaged by the Employer to provide consulting services for the preparation related to procurement for / on implementation of the project;

(b) a tenderer is any associates/affiliates (inclusive of parent firms) mentioned in subparagraph (a) above; or

(c) a tenderer lends, or temporarily seconds its personnel to firms or organisations which are engaged in consulting services for the preparation related to procurement for / on implementation of the project, if the personnel would be involved in any capacity on the same project.

iv. Deleted

v(a). GMRC/ any other Metro Organisation (100% owned by Govt.) / Ministry of Housing & Urban Affairs / Order of Ministry of Commerce, applicable for all Ministries/any other Govt. Department must not have banned business with the tenderer as on the date of tender submission. The tenderer should submit undertaking to this effect in Appendix-19 of Form of Tender.

v(b). Also no contract of the tenderer of the value more than 10% of NIT cost of work, executed, should have been rescinded / terminated by GMRC / any other Metro Organisation (100% owned by Govt.) after award during last 03 years (from the last day of the previous month of tender submission) due to non-performance of the tenderer. The tenderer should submit undertaking to this effect in Appendix-19 of Form of Tender.

v(c). The overall performance of the tenderer (all members in case of JV/Consortium separately) shall be examined for all the on-going similar works awarded by GMRC/ any other Metro Organisation (100% owned by Govt.) of value more than the values specified in clause 1.1.3.2 A.(iii) cost of work and also for all the completed similar works awarded by GMRC / any other Metro Organisation (100% owned by Govt.) within last one year (from the last day of the previous month of tender submission), of value more than the values specified in clause 1.1.3.2 A.(iii) of NIT executed either individually or in a JV/Consortium. The tenderer shall provide list of all such works in the prescribed Performa given in **Appendix-19A** of the Form of Tender. The tenderer (all members in case of JV/Consortium separately) may either submit satisfactory performance certificate issued by the Client / Employer for the works or give an undertaking regarding satisfactory performance of the work with respect to completion of work/ execution of work (ongoing works) failing which their tender submission shall not be evaluated and the tenderer shall be considered non-responsive and non-compliant to the tender conditions. In case of non-submission of either satisfactory performance certificate from client / employer or undertaking of satisfactory performance of any of the above work, the performance of such work shall be treated as unsatisfactory while evaluating the overall performance of tenderer in terms of Note (b) of Appendix - 19A. In case of performance certificate issued by the client, same should not be older than three months (from the last day of the previous month of tender submission) for the ongoing works. **In case the tenderer doesn't have any work falling in the above criteria, his performance will not be judged unsatisfactory.**

v(d). Tenderer for the works awarded by GMRC/ any other Metro Organisation (100% owned by Govt.) must have been neither penalised with liquidated damages of 10% (or more) of the contract value due to delay nor imposed with penalty of 10% (or more) of the contract value due to any other reason in any works of value more than 10% of NIT cost of work, during last three years. The tenderer should submit undertaking to this effect in Appendix-20 of Form of Tender.

v(e) The tenderer shall not have total amount of dispute in their pending litigation more than Fifty percent (50%) of the tenderer's net worth. The tenderer shall be examined for all pending litigation from all contracts completed or all ongoing contracts. The tenderer shall provide detailed information of all such pending litigations in the prescribed proforma given in Appendix-27 of Form of Tender. The details of all pending litigation shall comprise of all pending arbitration cases and also all pending court cases irrespective of whether these litigations have been initiated by the tenderer against their employer/client or by the client/employer against the tenderer. The amount of disputes shall also comprise of all the claim amount and also all counter-claim amount in such arbitration/court cases.

v(f). If the tenderer does not meet the criteria stated in the Appendix- 19 or 20, the tenderer shall be considered ineligible for participation in tender process and they shall be considered ineligible applicants in terms Clause 1.1.3.1 of NIT.

v(g). If there is any misrepresentation of facts with regards to undertaking submitted vide Appendix-19, or undertaking submitted vide Appendix-20, the same will be considered as "fraudulent practice" under Clause 9 of SCC and the tender submission of such tenderers will be rejected besides taking further action as per Clause 9 & 10 of SCC.

vi. Tenderer must not have suffered bankruptcy/insolvency during the last 5 years. The tenderer should submit undertaking to this effect in Appendix-3 of Form of Tender.

vii. Deleted

viii **Participation by Subsidiary Company / Parent Company with credential of other Company**

a. Applicant in the capacity of a Subsidiary Company as a single entity is not permitted to use the credential of its Parent Company and/or its Sister Subsidiary Company.

b. Applicant in the capacity of a Parent Company as a single entity is not permitted to use the credential of its Subsidiary Company

ix Purchase Preference to Local Suppliers/Preference to Make In India:

Only 'Class-I local supplier' and 'Class-II local Supplier', as defined below, are eligible to participate for the subject tender.

a) Definitions:

i. ‘Local content’ means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all custom duties) as a proportion of the total value, in percent.

ii. Class-I local supplier' means a supplier or service provider, whose goods, services or works offered for procurement, has local content equal to or more than 50%, as defined under the Order No. P-45021/2/2017-PP(BE-II) dated 04.06.2020 issued by Department for Promotion of Industry and Internal Trade (DPIIT). Minimum local content for ‘Class-I local supplier’ shall be 50% for the subject tender.

iii. 'Class-II local supplier' means a supplier or service provider, whose goods, services or works offered for procurement, has local content more than 20% but less than 50%, as defined under the Order No. P-45021/2/2017-PP(BE-II) dated 04.06.2020 issued by Department for Promotion of Industry and Internal Trade (DPIIT).

iv. 'Non - Local supplier' means a supplier or service provider, whose goods, services or works offered for procurement, has local content less than or equal to 20% for the subject tender, as defined under the Order No. P-45021/2/2017-PP(BE-II) dated 04.06.2020 issued by DPIIT.

v. L1’ means the lowest tender or lowest bid received in a tender, bidding process or other procurement solicitation as adjudged in the evaluation process as per the tender or other procurement solicitation.

vi. ‘Margin of purchase preference’ means the maximum extent to which the price quoted by a class- I local supplier may be above the L1 for the purpose of purchase preference. Margin of purchase preference shall be 20% for the subject tender.

b) Procedure for Purchase Preference in procurement of goods or works which are divisible in nature: NOT APPLICABLE FOR THE SUBJECT TENDER

i. Among all qualified bids, the lowest bid will be termed as L1. If L1 is from a local supplier, the contract for full quantity will be awarded to L1.

ii. If L1 bid is not a 'Class-I local supplier', 50% of the order quantity shall be awarded to L1. Thereafter, the lowest bidder among the 'Class-I local supplier' will be invited to match the L1 price for the remaining 50% quantity subject to the Class-I local supplier's quoted price falling within the margin of purchase preference, and contract for that quantity shall be awarded to such 'Class-I local supplier' subject to matching the L1 price.

iii. In case such lowest eligible 'Class-I local supplier' fails to match the L1 price or accepts less than the offered quantity, the next higher 'Class-I local supplier' within the margin of purchase preference shall be invited to match the L1 price for remaining quantity and so on, and contract shall be awarded accordingly.

iv. In case some quantity is still left uncovered on Class-I local suppliers, then such balance quantity may also be ordered on the L1 bidder.

c) Procedure for Purchase Preference in procurement of goods or works which are not divisible in nature and in procurement of services where the bid is evaluated on price alone: APPLICABLE FOR THE SUBJECT TENDER

i. Among all qualified bids, the lowest bid will be termed as L1. If L1 is from a local supplier, the contract will be awarded to L1.

ii. If L1 is not 'Class-I local supplier', the lowest bidder among the 'Class-I local supplier', will be invited to match the L1 price subject to Class-I local supplier's quoted price falling within the margin of purchase preference, and the contract shall be awarded to such 'Class-I local supplier' subject to matching the L1 price.

iii. In case such lowest eligible 'Class-I local supplier' fails to match the L1 price, the 'Class-I local supplier' with the next higher bid within the margin of purchase preference shall be invited to match the L1 price and so on and contract shall be awarded accordingly.

iv. In case none of the 'Class-I local supplier' within the margin of purchase preference matches the L1 price, the contract may be awarded to the L1 bidder.

In case none of the 'Class-I local supplier' within the margin of purchase preference matches the L1 price, the contract may be awarded to the L1 bidder.

d) Minimum local content and verification of local content:

i. The class-I local supplier/class-II local supplier at the time of tender shall be required to provide self-certification that the item offered meets the minimum local content and shall give details of the location(s) at which the local value addition is made.

ii. In case of procurement for a value in excess of Rs. 10 crores, the class-I local supplier/ class-II local supplier shall be required to provide a certificate from the statutory auditor or cost auditor of the company or from a practising cost accountant or practising chartered accountant giving the percentage of local content after completion of works to the Engineer.

iii. If any false declaration regarding local content is found, the company shall be debarred for a period of three years from participating in tenders of all metro rail companies.

iv. Supplier/bidder shall give the details of the local content in a format attached as Appendix-23 and Appendix-24 of FOT duly filled to be submitted along with the technical bid. In case, bidder do not submit Appendix-23 and Appendix-24 of FOT duly filled along with their technical bid, local content shall be considered as ‘Non-local supplier’ and will not be eligible to participate for estimated value of purchases up to Rs. 200 crores except Global tender enquiries in terms of Clause 3(b) of Order No. P-45021/2/2017- PP(BE-II) dated 04.06.2020 issued by Department for Promotion of Industry and Internal Trade (DPIIT

e) Complaints relating to implementation of Purchase Preference

Fees for such complaints shall be Rs. 2 Lakh or 1% of the value of the local item being procured (subject to maximum of Rs. 5 Lakh), whichever is higher. In case the complaint is found to be incorrect, the complaint fee shall be forfeited. In case, the complaint is upheld and found to be substantially correct, deposited fee of the complainant would be refunded without any interest.

x. Bidder from a country, which shares a land border with India

I. Any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority (i.e. Department for Promotion of Industry and Internal Trade – DPIIT). The detail circular may be referred on this website : https://doe.gov.in/procurement-policy-divisions.

II. "Bidder" (including the term 'tenderer', 'consultant' or 'service provider' in certain contexts) means any person or firm or company, including any member of a consortium or joint venture (that is an association of several persons, or firms or companies), every artificial juridical person not falling in any of the descriptions of bidders stated hereinbefore, including any agency branch or office controlled by such person, participating in a procurement process.

III. "Bidder from a country which shares a land border with India" for the purpose of this Order means:

(a). An entity incorporated, established or registered in such a country; or

(b). A subsidiary of an entity incorporated, established or registered in such a country; or

(c). An entity substantially controlled through entities incorporated, established or registered in such a country; or

(d). An entity whose beneficial owner is situated in such a country; or

(e). An Indian (or other) agent of such an entity; or

(f). A natural person who is a citizen of such a country; or

(g). A consortium or joint venture where any member of the consortium or joint venture falls under any of the above

IV. The beneficial owner for the purpose of (iii) above will be as under:

1. In case of a company or Limited Liability Partnership, the beneficial owner is the natural person(s), who, whether acting alone or together, or through one or more juridical person, has a controlling ownership interest or who exercises control through other means.

Explanation-

a. "Controlling ownership interest" means ownership of or entitlement to more than twenty-five per cent. of shares or capital or profits of the company;

b. "Control" shall include the right to appoint majority of the directors or to control the management or policy decisions including by virtue of their shareholding or management rights or shareholders agreements or

2. Voting agreements;

In case of a partnership firm, the beneficial owner is the natural person(s) who, whether acting alone or together, or through one or more juridical person, has ownership of entitlement to more than fifteen percent of capital or profits of the partnership;

3. In case of an unincorporated association or body of individuals, the beneficial owner is the natural person(s), who, whether acting alone or together, or through one or more juridical person, has ownership of or entitlement to more than fifteen percent of the property or capital or profits of such association or body of individuals;

4. Where no natural person is identified under (1) or (2) or (3) above, the beneficial owner is the relevant natural person who holds the position of senior managing official;

5. In case of a trust, the identification of beneficial owner(s) shall include identification of the author of the trust, the trustee, the beneficiaries with fifteen percent or more interest in the trust and any other natural person exercising ultimate effective control over the trust through a chain of control or ownership.

V. An Agent is a person employed to do any act for another, or to represent another in dealings with third person.

VI. The successful bidder shall not be allowed to sub-contract works to any contractor from a country which shares a land border with India unless such contractor is registered with the Competent Authority.

1.1.3.2 Minimum Eligibility Criteria:

A. Work Experience: The tenderers will be qualified only if they have successfully completed work(s), completion date(s) of which falling during **last seven years** ending last day of the month previous to the month of tender submission as given below:

(i) One **"Similar Work"** costing not less than **INR 1.09 Cr.**

OR

(ii) Two **"Similar Works"** costing not less than **INR 0.68 Cr each.**

OR

(iii) Three **"Similar Works"** costing not less than **INR 0.54 Cr each.**

***"Similar work"** means the NGO must have experience in providing assistance toward identification of Project Affected Families, carrying out surveys, collection and verification of the documents, and assistance in Rehabilitation & Resettlement activities with any Metro/ MRTS/ Railways/ Infrastructure Projects etc.

Notes:

1. The tenderer shall submit details of works executed by them in the Performa prescribed in **Appendix-17 of FOT** for the works to be considered for qualification of work experience criteria. Documentary proof such as completion certificates from client clearly indicating the nature/scope of work, actual completion cost and actual date of completion for such work should be submitted. The offers submitted without this documentary proof shall not be evaluated. In case the work is executed for private client, copy of work order, bill of quantities, bill wise details of payment received certified by C.A., T.D.S certificates for all payments received and copy of final/last bill paid by client shall be submitted. The offers submitted without this documentary proof shall not be evaluated.
2. Value of successfully completed portion of any ongoing work up to last day of previous month of tender submission will also be considered for qualification of work experience criteria provided at least 70% of the Contract value of work is completed. The details to be furnished in Appendix - 17 & 17A along with the Engineer / Employer's certificate for ongoing works that should not be older than three months from the tender submission date.
3. In case of any composite work (work involving other than similar work also), value of successfully completed or substantially completed portion of similar work up to last day of the month previous to the month of tender submission shall be considered for qualification of work experience Criteria.
4. For completed works, value of work done shall be updated to last day of the month previous to the month of tender submission price level assuming 10% inflation for Indian Rupees every year (As tabular below) and 2% for foreign currency portions per year. The exchange rate of foreign currency shall be applicable 28 days before the submission date of tender. For updation, the rate of inflation will be applied on compounding basis.

Year	Financial Year	Multiplying factor for Indian Rupees	Multiplying factor foreign currency
Base year of inviting tender	***2025-2026***	***1.00***	***1.00***
-1	***2024-2025***	***1.10***	***1.02***
-2	***2023-2024***	***1.21***	***1.04***
-3	***2022-2023***	***1.33***	***1.06***
-4	***2021-2022***	***1.46***	***1.08***
-5	***2020-2021***	***1.61***	***1.10***

5. If the above “Similar Completed work” comprise other works/services, then client certificate clearly indicating the amount of work done in respect of the “Similar Completed work” shall be furnished by the tenderer in support of work experience along with their tender submission.

B. Financial Standing: The tenderers will be qualified only if they have minimum financial capabilities as below:

(i) **T4 - Annual Turnover:** The average annual turnover of tender during last three Audited financial years (2023-24, 2024-25 and 2025-26) should not be less than Rs. 45 Lakh.

Notes:

(a) Financial data for latest last three audited financial years (has to be submitted by the tenderer in Appendix-18 of FOT along with audited balance sheets. The financial data in the prescribed format shall be certified by Chartered Accountant with his stamp and signature. In case audited balance sheet of the last financial year is not made available by the bidder, he has to submit an affidavit certifying that ‘the balance sheet has actually not been audited so far’. In such a case the financial data of previous ‘2’ audited financial years will be taken into consideration for evaluation. If audited balance sheet of any year other than the last year is not submitted, the tender will be considered as non-responsive.

(b) Where a work is undertaken by a group, only that portion of the contract which is undertaken by the concerned applicant/member should be indicated and the remaining done by the other members of the group be excluded. This is to be substantiated with documentary evidence

1.1.4 Tender Documents comprises of following:

Volume 1
• Notice Inviting Tender
• Instructions to Tenderers (including Annexures)
• Form of Tender (including Appendices)
Volume 2
• General Conditions of Contract & Special Conditions of Contract
• Scope of Work
Volume 3
• Financial Proposal

1.1.5 The tenderer may obtain further information/clarification, if any, in respect of these tender documents from the office of **GM/Contract, Gujarat Metro Rail Corporation (GMRC) Ltd.** (SPV of Govt. of Gujarat and Govt. of India), Block No.1, First Floor, Karmayogi Bhavan, Behind Nirman Bhavan, Sector 10/A, Gandhinagar: -382010, Gujarat, India

1.1.6 All tenderers are hereby cautioned that tenders containing any material deviation or reservations as described in Clause. E 4 of “Instructions to Tenderers” and/or minor deviation without quoting the cost of withdrawal shall be considered as non-responsive and is liable to be rejected

1.1.7 The intending tenderers must be registered on e-tendering portal https://tender.nprocure.com. Those who are not registered on the e-tendering portal shall be required to get registered beforehand. After registration, the tenderer will get user id and password. On login, tenderer can participate in tendering process and can witness various activities of the process.

1.1.8 The authorized signatory of intending tenderer, as per Power of Attorney (POA), must have digital signature for signing and uploading tender on https://tender.nprocure.com.

1.1.9 Submission of online Tender (i.e. Technical bid and Price bid) after due date and time shall not be accepted under any circumstances. It shall be the responsibility of the bidder / tenderer to ensure that the submission of technical and price bid on e-tendering website https://tender.nprocure.com before the deadline of submission.

1.1.10 Tenders shall be valid for a period of 180 days (both days inclusive i.e. the date of submission of tenders and the last date of period of validity of the tender) from the date of submission of Tenders and shall be accompanied with a tender security of the requisite amount as per clause C18 of ITT.

1.1.11 GMRC reserves the right to accept or reject any or all proposals without assigning any reasons. No tenderer shall have any cause of action or claim against the GMRC for rejection of his proposal.

1.1.12 If any Scheduled event(s) of tender activity falls on public holiday, then the same will be conducted on the next working day at the same mentioned time.

1.1.13 Tenderers are advised to keep in touch with e-tendering portal https://tender.nprocure.com. and GMRC's website www.gujaratmetrorail.com for any updates, Addendum, Clarification, etc.

1.1.14 Our Contact person for this tender is GM-Contract with mail-ID mukesh.mandalia@gujaratmetrorail.com & snehal.shah@gujaratmetrorail.com. Telephone +91 79 23248572, Extension 526/527.

1.1.15 **Help-Desk Link for E-Tendering:-**

In case bidders need any clarifications or if training required to participate in online tenders, they can contact (n) Procure Support team:-
(n)Code Solutions - Division of GNFC Ltd.,
(n)Procure Cell
304, GNFC Infotower, S.G. Road
Bodakdev, Ahmedabad - 380054 (Gujarat)
Toll Free: 7359 021 663
Email: nprocure@ncode.in

1.1.16 Operating System & System Requirements:-

Computer: Win 8.1 or higher
Java Runtime Environment (JRE): Ver 1.8 and above
Full Administrative Rights: For Network/ Corporate User
PKI Component: 32 Bit /64 Bit
Supported Browser: Google Chrome/ Microsoft Edge/ Mozilla Firefox (Preferably Latest Version)
Internet Connection: Preferably High Speed
Digital Signature Certificate Legally valid class 3.
New DSC Purchase & Renewal L: 079 – 66743289/ 66743300 / 200

Email Id :	dscsupport@ncode.in
	dscsales@ncode.in

DSC Support Toll Free Number: 7359-021-663
(n)Procure Bidding Manuals: https://tender.nprocure.com/support