

NOTICE INVITING TENDER

1.1. Name of Bid

- 1.1.1 Gujarat Metro Rail Corporation (GMRC) Ltd. invites bids through e-Tender cum auction bidding process for selection of a suitable highest bidder for “**Licensing of Bare Space for commercial utilization at mezzanine Level of Thaltej Metro Station**” for period of 05 years and further extendable for 02 years as per Annexure - 1 of Tender document (i.e. Details of bare space offered for licensing).
- 1.1.2 E-Tender Cum Auction is a combination of electronic Tender followed by Auction (Forward Auction). The Forward Auction as the case may be, will be conducted after Opening of Price / Financial Bids.
- 1.1.3 GMRC shall receive Bids pursuant to this ‘Tender document / RFP’, in accordance with the terms & conditions set forth herein and as modified, altered, amended and clarified from time to time by GMRC. Bidders shall submit bids in accordance with such terms & conditions on or before the last date specified in this document for this purpose. The Bidders are advised to visit the site/stations and familiarise themselves with the proposed arrangements and all activities, necessary in this regard. All spaces are being tendered on “as is where is basis” and the Bidders should acquaint themselves of all the commercials and physical characteristics of the site/stations, as it would be deemed that the Bidders have satisfied themselves in respect of the same.

1.2. (a) Key Details

(a) Tender No.	GMRC/O&M/PD/Retail/03/2026 Licensing of Bare Space for commercial utilization at mezzanine Level of Thaltej Metro Station
(b) Tender type	e-Tender cum Auction
(c) Tenure	5 Years, it can be further extendable for 2 years at discretion of GMRC
(d) Tender Fee (Non-Refundable)	Rs. 25,000/- (Twenty Five thousand) only inclusive of GST Tender fee is to be paid online in GMRC’s account through n procurement portal while submitting the bid. No other mode of payment will be accepted. The bidder is required to mentioned the payment reference no. of successfully submission of tender fees online. (Copy of GST registration no. to be provided along with Tender fee)
(e) Tender Security/EMD (Refundable)	Rs. 1,75,000/- Tender Security is to be submitted either online through n procurement portal or e-Bank Guarantee (e-BG) from any schedule bank in India. No other mode of payment will be accepted.
(f) Period of Sale/Download of Tender Document	From 26-05-2026 to 25-06-2026 (up to 15:00 hrs) on e-tendering website https://tender.nprocure.com . Tender

	document can only be obtained online after registration of tenderer on the website https://tender.nprocure.com . For further information in this regard bidders are advised to Contact No. +91 79 23248572, Extension 526 / 527
(g) Last date of submission of queries / clarification from Tenderers	04-06-2026 up to 17:00 hrs. <ul style="list-style-type: none"> • Queries/clarifications from bidders after due date and time shall not be acknowledged. • The interested applicants can send their participation details (i.e. Name, Mobile no., Email ID, Name of firm) through E-mail to mukesh.mandalia@gujaratmetrorail.com and snehal.shah@gujaratmetrorail.com. The Link will be shared to applicant on 04-06-2026 for participation in the Prebid meeting <p>The bidder shall submit their queries to above mentioned mail id.</p>
(h) Pre- bid Meeting to be held through Video Conferencing / online on	05-06-2026, 1130 Hrs
(i) Last date and time of submission of E - Tender (Technical and Financial Bid)	25-06-2026, 15:00 Hrs. https://tender.nprocure.com .
(j) Opening of Technical Bid and Tender Guarantee	On the last day of submission of Filled-In Technical Bid (as mentioned above) at 15:30 hrs.
(k) Date and Time of opening of online Financial bid	Will be intimated later to technically qualified bidders through e-mail/ phone.
(l) Contact Person	General Manager (Contract) Gujarat Metro Rail Corporation (GMRC) Limited Block No. 1, First Floor, Karmayogi Bhavan, Behind Nirman Bhavan, Sector 10/A, Gandhinagar: 382010, Gujarat, India
(m) Validity of Bids	180 Days from Last Date of submission of Bid
(n) Registration on E-Auction Platform during the tender period	https://e-auction.nprocure.com/
(o) Date of e-auction	Will be intimated later to technically qualified bidders through e-mail/ phone.
(p) Selection Process	Post Technical Evaluation, the bidder quoted the highest bid in price bid / auction stage will be considered for award of work / grant License as per Annexure – 1.
(q) GMRC Account Details (Only for issuance / preparation of E-Bank Guarantee for tender security)	Name: Gujarat Metro Rail Corporation (GMRC) Limited Bank Name: State Bank of India Account No.31750803151 IFSC Code: SBIN00001355 SFMS/SWIFT : SBININBB255

(b) Schedule of various stages: The Selected Bidder shall have to follow the following timelines:

Stage of Activity	Time Period
Acknowledgement of Letter of Award issued by GMRC of its receipt by signing and returning its duplicate copy to GMRC	Within 7 (seven) days of issuance of Letter of Award.
Deposition of Interest Free Security Deposit to GMRC	Amount equivalent to half yearly Annual License Fees, to be submitted within 21 days of issuance of LOA by the GMRC
Payment of License Fees (for first six months) to GMRC by Licensee.	Within 25 days of issuance of LOA by the GMRC.
Signing of License Agreement (only after deposition of Interest Free Security Deposit & License Fees for first six months)	Within 30 days of issuance of LOA
Commencement of License Agreement	From the date of signing of license agreement.
Fitment Period	Shall commence from the date of handover or deemed date of handover of 1 st set of bare space
Commencement of License Tenure	From completion of Rent-free fitment period

1.3. Qualification Criteria

1.3.1 Eligible Applicants

- i. The tenders for this contract will be considered only from those bidders (proprietorship firms, partnerships firms, companies, Limited Liability Partnership firm, corporations, consortia or joint ventures) registered in India and who meet requisite eligibility criteria prescribed in the sub-clauses of Clause 1.3 of NIT. In the case of a JV or Consortium, all members of the Group shall be jointly and severally liable for the performance of whole contract.
- ii. A bidder shall submit only one bid in the same tendering process, either individually as a bidder or as a partner of a JV. A bidder who submits or participates in, more than one bid will cause all of the proposals in which the bidder has participated to be disqualified. No bidder can be a subcontractor while submitting a bid individually or as a partner of a JV in the same bidding process. A bidder, if acting in the capacity of subcontractor in any bid, may participate in more than one bid, but only in that capacity.
- iii. Tenderers shall not have a conflict of interest. All Tenderers found to have a conflict of interest shall be disqualified. Tenderers shall be considered to have a conflict of interest with one or more parties in this bidding process, if:
 - (a) a tenderer has been engaged by the Employer to provide consulting services for the preparation related to procurement for / on implementation of the project;

- (b) a tenderer is any associates/affiliates (inclusive of parent firms) mentioned in subparagraph (a) above; or
 - (c) a tenderer lends, or temporarily seconds its personnel to firms or organisations which are engaged in consulting services for the preparation related to procurement for / on implementation of the project, if the personnel would be involved in any capacity on the same project.
- iv. GMRC/ any other Metro Organization (100% owned by Govt.) / Ministry of Housing & Urban Affairs / Order of Ministry of Commerce, applicable for all Ministries must not have banned business with the tenderer (including any member in case of JV/consortium) or with/ of its holding or subsidiary companies in case their financials are resorted to for the purpose of evaluation of eligibility as per NIT clause 1.3.2.2 (v to ix) as on the date of tender submission during last 3 years. The tenderer should submit undertaking to this effect in Bid Form-IV of Form of Bid.
- v. In the last 3 (three) years, a Bidder or its holding or subsidiary companies in case their financials are resorted to for the purpose of evaluation of eligibility as per NIT clause 1.3.2.2 (v to ix) should have neither failed to perform on any contract, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement against the Bidder, nor has been expelled from any project or contract by any public entity nor have had any contract terminated by any public entity for Breach by such Bidder. The Bidder or its holding or subsidiary companies in case their financials are resorted to for the purpose of evaluation of eligibility as per NIT clause 1.3.2.2 (v to ix) must not have been in a situation in which a criminal complaint has been lodged and the charges are upheld by the Court of Law. The bidder should submit undertaking to this effect in Bid Form- IV of Form of Bid.
- vi. Bidder (any member in case of JV/consortium) or its holding or subsidiary companies in case their financials are resorted to for the purpose of evaluation of eligibility as per NIT clause 1.3.2.2 (v to ix) must not have suffered bankruptcy/insolvency during the last 5 years. The bidder should submit undertaking to this effect in Bid Form- VI of Form of Bid.
- vii. In case, at a subsequent date, the successful bidder/licensee is found to have submit undertakings in Bid Form-IV & VI in contrary to the actual facts, GMRC shall be at liberty to and have full rights to cancel the allotment of “**Licensing of Bare Space for commercial utilization at mezzanine Level of Thaltej Metro Station**” and forfeit all the payments made by the licensee including the Interest Free Security Deposit after adjusting any dues payable by the successful bidder/ licensee.
- viii. Bidder/ SPV (either as single entity or as a member of JV/ Consortium or SPV of JV/Consortium/Single Entity) having any existing lease/ license agreement of GMRC property(ies), will be considered ineligible to participate in the bid if as on last date of submission of this tender the lessee/licensee:
- a) Has any dues pending for more than 90 days.
 - b) Has any case wherein leased/licensed space/premises have not yet been vacated after completion of the tenure of the lease including grace period (if any provided) or after pre-mature termination/surrender of lease.

- c) Has any case wherein possession of any licensed/lease space/premises has not yet been taken over by them due to reasons attributable to them.
 - d) Has an unresolved case of non-vacation of encroached area including encroachment of common areas/circulating area or any other space which has not been licensed to them even after a notice has been issued to vacate.
 - e) Has not opened the escrow account for the license/lease agreement(s) of GMRC in which there is a provision of opening of escrow account.
 - f) Has not ensured that sub-lessees are making all the payments whatsoever through escrow account and does not remit all GMRC dues through said Escrow account, if escrow account is opened.
 - g) If GMRC's existing lessee/licensee/concessionaire for some other space licensed/leased/concessioned out by GMRC, and the bidder is required to submit the details by duly filling up (Bid Form- XIV & XV). In case the bidder is not an existing lessee/licensee/concessionaire of GMRC, the fact shall be clearly stated in the concerned Bid Forms.
- ix. If there is any misrepresentation of facts by the bidder in their bid submission, the same will be considered as "fraudulent practice" and the bid submission of such bidders will be summarily rejected and also further action shall be taken as per terms of contract or other applicable laws/rules.
- x. The Bidder is required to submit details as per Bid Form-XVI of RFP, for refund of Tender Security.
- xi. LEAD PARTNER/ NON SUBSTANTIAL PARTNERS/ CHANGE IN JV/CONSORTIUM**
- a) Lead partner must have a minimum of 51% participation in the JV/Consortium.
 - b) Partners having less than 26% participation will be termed as non-substantial partner and will not be considered for evaluation which means that their financial soundness and work experience shall not be considered for evaluation of JV/Consortium.
 - c) In case of JV/Consortium, change in constitution or percentage participation shall not be permitted at any stage after their submission of application otherwise the applicant shall be treated as non-responsive.
 - d) Minimum percentage stake of any member in JV/ Consortium during license period (including lock-in period) shall not be less than 15%.
 - e) The tenderer, in case of JV/Consortium, shall clearly and unambiguously define the role and responsibilities for each substantial/non-substantial partner in the JV agreement/MOU submitted vide foot note (d) of Bid Form: II of Form of Bid, providing clearly that any abrogation/subsequent re-assignment of any responsibility by any substantive/ non-substantive partner of JV/Consortium in favour of other JV/Consortium partner or any change in constitution of partners of JV/Consortium (without written approval of GMRC) from the one given in JV agreement/MOU at tender stage, shall be treated as Material Breach of Contract and Licensee's Event of Default entitling GMRC to encash Security Deposit/ Performance Security and/ or to terminate the License Agreement after 90 days' notice.

xii. Bidder from a country, which shares a land border with India

- a) Any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority (i.e. Department for Promotion of Industry and Internal Trade – DPIIT). The detail circular may be referred on this website: <https://doe.gov.in/procurement-policy-divisions>.
- b) "Bidder" (including the term 'tenderer', 'consultant' or 'service provider' in certain contexts) means any person or firm or company, including any member of a consortium or joint venture (that is an association of several persons, or firms or companies), every artificial juridical person not falling in any of the descriptions of bidders stated herein before, including any agency branch or office controlled by such person, participating in a procurement process.
- c) "Bidder from a country which shares a land border with India" for the purpose of this Order means:
 - aa) An entity incorporated, established or registered in such a country; or
 - bb) A subsidiary of an entity incorporated, established or registered in such a country; or
 - cc) An entity substantially controlled through entities incorporated, established or registered in such a country; or
 - dd) An entity whose beneficial owner is situated in such a country; or
 - ee) An Indian (or other) agent of such an entity; or
 - ff) A natural person who is a citizen of such a country; or
 - gg) A consortium or joint venture where any member of the consortium or joint venture falls under any of the above
- d) The beneficial owner for the purpose of (c) above will be as under:
 1. In case of a company or Limited Liability Partnership, the beneficial owner is the natural person(s), who, whether acting alone or together, or through one or more juridical person, has a controlling ownership interest or who exercises control through other means.

Explanation-

 - aa) "Controlling ownership interest" means ownership of or entitlement to more than twenty-five percent of shares or capital or profits of the company;
 - bb) "Control" shall include the right to appoint majority of the directors or to control the management or policy decisions including by virtue of their shareholding or management rights or shareholder's agreements or
 2. Voting agreements;

In case of a partnership firm, the beneficial owner is the natural person(s) who, whether acting alone or together, or through one or more juridical person, has ownership of entitlement to more than fifteen percent of capital or profits of the partnership;
 3. In case of an unincorporated association or body of individuals, the beneficial owner is the natural person(s), who, whether acting alone or together, or through one or more juridical person, has ownership of or entitlement to more than fifteen percent of the property or capital or profits of such association or body of individuals;
 4. Where no natural person is identified under (1) or (2) or (3) above, the beneficial owner is the relevant natural person who holds the position of senior managing official;
 5. In case of a trust, the identification of beneficial owner(s) shall include identification of the author of the trust, the trustee, the beneficiaries with fifteen percent or more interest in the trust and any other natural person exercising ultimate effective control over the trust through a chain of control or ownership.

- e) An Agent is a person employed to do any act for another, or to represent another in dealings with third person.
- f) The successful bidder shall not be allowed to sub-contract works to any contractor from a country which shares a land border with India unless such contractor is registered with the Competent Authority.

1.3.2 Minimum Eligibility Criteria

1.3.2.1 Technical Eligibility

- a. The Tenderers shall have work experience of executing similar commercial business for at least 5 years from the last day of the month of tender submission. Experience of executing commercial business with Metro/Railway/Airport/State Road Transport authority will have advantage in marking scheme as mentioned in NIT Clause 1.3.2.3.
- b. Tenderer shall have completed/undergoing at least one similar commercial business with space/area 231 Sq. Meter under commercial business as mentioned in table below during last 10 years from the last day of month of tender submission.

***Following work shall be considered as “Similar commercial business”**

- License/Contract awarded by private/government authorities for utilizing/developing of bare/built up space for commercial/retail/sale purpose or
 - Development of bare space to commercial complex/shopping malls and sale/lease of developed space
- c. The tenderer shall submit details of similar commercial business executed by them in the prescribed format as per Bid Form-XX for the works to be considered for qualification of technical eligibility criteria. Documentary proof such as completion certificates from the licensor/contract awarding authority or relevant documents related to development, sale/lease of space etc. clearly indicating the nature/scope of work, area/space under commercial business and actual date of completion of work for such commercial business should be uploaded. Documents related to development, sale/lease shall be certified by Chartered Accountant.

1.3.2.2 Financial Eligibility Criteria

- i. Average Annual Turnover: The average annual turnover of bidder from **similar commercial business** for last three financial years (FY 2022-23, 2023-24 & 2024-25) should be \geq **INR 1.65 crore**.
- ii. Net-Worth: Net worth should be \geq **INR 0.82 crore** in last financial year (i.e. 2024-25). (In case of JV, all constituents shall meet the criteria). In case, audited balance sheet of the last financial year (2024-25) is not made available by the bidder, then the affidavit will be required to be submitted in line with Clause / Para (iv) as below and the audited data of previous financial years 2023-24 will be considered for evaluation.
- iii. Average Annual Turnover and Net-Worth of JV will be based on percentage participation of each member.

Example: Let Member-1 & Member-2 is bidding in JV.

➤ Member-1

- Percentage participation = M

- Average Annual Turnover for Last Three Financial Years = A
- Net-Worth as on closing date of last financial year = P

➤ Member-2

- Percentage participation = N
- Average Annual Turnover for Last Three Financial Years = B
- Net-Worth as on closing date of last financial year = Q

$$\text{Average Annual Turnover of JV} = \frac{AM + BN}{100}$$

$$\text{Net – Worth of JV} = \frac{PM + QN}{100}$$

- iv. Financial data for latest last three audited financial years has to be submitted by the tenderer in **Bid Form-III of FOT** along with audited balance sheets. The financial data in the prescribed format shall be certified by Chartered Accountant with his stamp and signature in original. In case audited balance sheet of the last financial year is not made available by the bidder, he has to submit an undertaking certifying that ‘the balance sheet has actually not been audited so far’ in Bid Form-V. In such a case the financial data of previous ‘2’ audited financial years will be taken into consideration for evaluation. If audited balance sheet of any year other than the last year is not submitted, the tender may be considered as non-responsive. In case of mismatch in financial data in the submitted documents i.e., in the Statutory Auditor/ chartered accountant’s certified documents and data in Audited Balance Sheet and Profit and Loss account, the data from audited balance sheets and Profit and Loss account shall prevail.
- v. For the purpose of the above said eligibility criteria, turnover of the bidding entities including holding companies and or other group subsidiaries companies engaged in commercial business and controlled by the same holding company, whether Indian or foreign would be considered.
- vi. If the bidder fulfils the eligibility criteria on account of the holding company or subsidiary company and not on its own capability, the bidder has to submit an additional Interest Free Security Deposit equivalent to twelve (12) months of licensee fee in the form of Bank Guarantee/ Demand Draft/ RTGS/ NEFT/ IMPS. This will be in addition to the regular Interest Free Security Deposit required as per contract conditions as per clause 3.4.1 of RFP.
- vii. In all such cases where the bidder submits the financials of its holding or other group subsidiary company for the purpose of evaluation of eligibility, the concerned holding company and/ or subsidiary company shall also submit a letter of consent/ undertaking for such submission of financial data for evaluation purpose and acceptance of terms and conditions of the bid document as per the prescribed format (Bid Form-XIII).
- viii. Bidders who opt to include and submit the turnover of its controlling company and or other group subsidiaries companies, controlled by the same holding company and which are also engaged in commercial business for the purpose of evaluation of eligibility, they shall also

submit explicit documentary evidence of controlling interest between the holding companies and its other group subsidiary companies engaged in commercial business whose financials are submitted. The bidder must be an Indian entity, however the holding company or its group subsidiary company engaged in commercial business and whose financial are included for evaluation of eligibility may be incorporated overseas.

- ix. In case the successful bidder fails to accept the terms and conditions of the LOA and/ or fails to make due payments, then such Bidder and/ or their holding companies and/ or other subsidiaries engaged in and conducting commercial business and controlled by the same holding company and where such financials are resorted to and submitted for the purpose of evaluation of eligibility shall be dealt as per relevant clause 4.24- i.e. “Banning Procedure” of this tender document. The decision of GMRC in such case shall be final.

1.3.2.3 General Marking Scheme for Evaluation of Eligibility of Bidder

- a. The Technical Bid of the Bidders fulfilling minimum eligibility criteria as per NIT Clause 1.3.2.1 & 1.3.2.2 only shall thereafter be evaluated as per the following marking scheme and the Bidder shall be allocated marks as per the below marking scheme. Bidder not fulfilling Minimum Eligibility criteria shall not be evaluated further for allocation of marks and such bid shall be considered non-compliant technically. In Further evaluation on general marking scheme, Bidder scoring at least 65 marks shall be shortlisted for the stage of Financial Bid opening.

Criteria	Particular	Score
Experience in Commercial contract/ Business in terms of nos. of projects/works/contracts	One Similar Commercial business with Area \geq 462 m ² OR Two Similar Commercial business with Area \geq 289 m ² OR Three Similar Commercial business with Area \geq 231 m ²	25 Marks
	One Similar Commercial business with Area \geq 289 m ² OR Two Similar Commercial business with Area \geq 231 m ²	15 Marks
	One Similar Commercial business with Area \geq 231 m ²	10 Marks
	No Similar Commercial business with Area \geq 231 m ²	0 Marks
Average Annual Turnover in last three financial Year	Average Annual Turnover in last three Financial years of 1.65 crore	20 Marks Additional 2.5 marks for every additional 0.5 Crore in average annual turnover up to

		maximum of 25 Marks
Net-Worth as on 31.03.2025	Net-worth as on 31.03.2025 of 0.82 crore	15 Marks Additional 2.5 marks for every additional 0.25 crore in Net-worth up to maximum 20 marks
Number of Years of Total Experience in Similar Commercial Business	Number of Years of Total Experience in Similar Commercial Business ≥ 10 Years	20 Marks
	Number of Years of Total Experience in Similar Commercial Business ≥ 7 Years	15 Marks
	Number of Years of Total Experience in Similar Commercial Business ≥ 5 Years	10 Marks
	Number of Years of Total Experience in Similar Commercial Business < 5 Years	00 Marks
	For Every year of Experience of similar commercial business with Metro/Railway/Airport/State Road Transport Authority during number of years of total experience, additional 2.5 marks shall be awarded up to maximum of total 30 marks in this category.	
Total Marks	100	
<p>Note:</p> <p>a. Numbers of Years of Experience in Similar Commercial Business shall be counted from the day of award/execution of first similar commercial business to the bidder.</p> <p>b. Number of Years of Experience in Similar Commercial Business with Metro/Railway/Airport Authority shall be counted the period during which any Similar commercial contact was in hand with bidder.</p> <p>c. Bidder has to submit documents related to work/project executed by them along-with technical submission of bid.</p>		

1.3.3 Tender Document Consists of,
Volume -I

- Notice Inviting Tender (NIT)
- Instruction to Tenderer (ITT)
- Objectives & Scope of License
- General Terms & Conditions
- Annexure-1: Details of bare spaces offered for licensing
- Annexure-2: List of banned usage of tendered space/ negative list
- Bid Forms

Volume -II

- Financial Proposal

Volume -III

- Draft License Agreement

The Tenderers may obtain further information/ clarification, if any, in respect of these tender documents from the office of **GM - Contract, Gujarat Metro Rail Corporation (GMRC) Ltd.** (SPV of Govt. of Gujarat and Govt. of India), Block No.1, First Floor, Karmayogi Bhavan, Behind Nirman Bhavan, Sector 10/A, Gandhinagar:-382010, Gujarat, India.

- 1.3.4 The intending tenderers must be registered on e-tendering portal <https://tender.nprocure.com>. Those who are not registered on the e-tendering portal shall be required to get registered beforehand. After registration, the tenderer will get user id and password. On login, tenderer can participate in tendering process and can witness various activities of the process.
- 1.3.5 The authorized signatory of intending tenderer, as per Power of Attorney (POA), must have digital signature for signing and uploading tender on <https://tender.nprocure.com>.
- 1.3.6 Submission of online Tender (i.e. Technical bid and Price bid) after due date and time shall not be accepted under any circumstances. It shall be the responsibility of the bidder / tenderer to ensure that the submission of technical and price bid on e-tendering website <https://tender.nprocure.com> before the deadline of submission.
- 1.3.7 The Cost of Tender Document and Tender Security/ EMD has to be submitted i.e., before the last date & time of submission of bid as per NIT Clause 1.2 failing which the offer/ bid of such bidder shall be rejected considering it as non-responsive and their Technical package shall not be opened and if opened then it will NOT be evaluated. No post bid clarification shall be sought on tender fees/tender security.
- 1.3.8 In case of tender fees, the bidder will be required to upload the documentary proof of online submission of tender fees. In case of tender security, the bidder will either pay online on n-procurement portal or submit the e-BG and upload the same on n procurement portal (i.e. <https://tender.nprocure.com/>).
- 1.3.9 The payment of the tender fees/security is acceptable from bidder's account only. However, in case of JV/Consortium, the tender fees/security can be either paid from JV/Consortium account or one of the constituent member of JV/Consortium. If tender security has been made from other than the account mentioned above, same shall not be accepted and all such bids shall be considered ineligible and summarily rejected.
- 1.3.10 Bidders are expected to carry out extensive survey of GMRC premises/ stations and analysis at their own cost, before submitting their respective bids for participating in the above said tender. GMRC shall provide necessary permission and assistance to the prospective bidders in this regard.
- 1.3.11 The Bid submissions must be made online after uploading the mandatory scanned documents towards cost of Tender Document, Tender Security/EMD, and other documents as stated in Tender document.
- 1.3.1 All the uploaded files in Bid submission should be named properly and arranged systematically. No special character/ space should be there in the name of uploaded file.
- 1.3.12 Tenders shall be valid for a period of 180 days (both days inclusive i.e. the date of submission of tenders and the last date of period of validity of the tender) from the date of submission of Tenders and shall be accompanied with a tender security of the requisite amount.
- 1.3.13 GMRC reserves the right to accept or reject any or all proposals without assigning any reasons. No tenderer shall have any cause of action or claim against the GMRC for rejection of his proposal.
- 1.3.14 If any Scheduled event(s) of tender activity falls on public holiday, then the same will be conducted on the next working day at the same mentioned time.
- 1.3.15 Bidders are advised to keep in touch with e-tendering portal <https://tender.nprocure.com> and GMRC's website www.gujaratmetrorail.com for any updates, Addendum, Clarification, etc.

1.3.16 Our Contract person for this tender is GM- Contract with mail-ID mukesh.mandalia@gujaratmetrorail.com, Telephone +91 79 23248572, Extension 526.

1.3.17 **Help-Desk Link for E-Tendering:-**

In case bidders need any clarifications or if training required to participate in online tenders, they can contact (n) Procure Support team:-

(n)Code Solutions-A division of GNFC Ltd.,

(n)Procure Cell

304, GNFC Infotower, S.G. Road, Bodakdev, Ahmedabad – 380054 (Gujarat)

Contact Details Fax : +91-79-40007533

E-mail : nprocure@ncode.in

TOLL FREE NUMBER : 7359 021 663

Operating System & System Requirements: -

Computer: Win 8.1 or higher

Java Runtime Environment (JRE): Ver 1.8 and above

Full Administrative Rights: For Network/ Corporate User

PKI Component: 32 Bit /64 Bit Supported Browser: Google Chrome/ Microsoft Edge/ Mozilla Firefox (Preferably Latest Version) Internet Connection: Preferably High Speed Digital Signature Certificate

Legally valid class 3.

Landline phone	+91-79-66743289/ 66743300 / 200
Email Id:	dscsupport@ncode.in
	dscsales@ncode.in
DSC Support Toll Free Number	7359-021-663
(n) Procure Bidding Manuals	https://www.nprocure.com/html/ummanuals_vendor.asp