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Single ticket planned for bus, metro travel

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Ahmedabad: One card for all modes. That's what the near future of Ahmedabad's civic transport facility holds for commuters if Ahmedabad Municipal Corporation's (AMC) ambitious Rs 472 crore project moves as planned.

This effectively means no more different tickets for AMTS, BRTS and metro services. Also, expect seeing fewer bus conductors and ticketing staff at counters. Officials say such staff will be trimmed down by a massive 75%. Officials expect the new system to get operational in a year.

As traffic volume on streets grows leading to jams and crowding, and with the city chosen to host the 2030 Commonwealth Games, the AMC has paved the way for the Integrated Transit Management System (ITMS) 2.0 and Automatic Fare Collection System (AFCS) projects to be implemented soon.

Deputy municipal commissioner Mirant Parikh said, "There will be a common ticket for AMTS, BRTS and metro rides. Eventually, the common ticket will also cover state transport buses. The current manpower for AMTS and BRTS will be reduced to only 25% once the project is implemented."

AMC issued a press note stating: "Urban mobility is very important for people's daily lives, employment, education, health, and social needs. The city's population is growing. The number of



Ticketing manpower for AMTS and BRTS services will be reduced by around 75% once the Rs 472-crore project is implemented, deputy municipal commissioner Mirant Parikh has said

private vehicles is also increasing, which leads to growing problems like traffic congestion, delays, and inconvenience in public transport. People now desire travel that is faster, safer, cleaner, and more reliable."

The statement added, "The purpose of this project is to connect all modes of transport in the city — BRTS, AMTS, the metro, and other future transport services — to operate on a single digital platform. Through this system, bus routes will become more efficient, there will be a rapid response in case of accidents or problems, operations can be viewed in real-time, the ticketing system will become simpler, and passenger security will im-

prove. During events like the 2030 Commonwealth Games and future Olympics, the city will be under global spotlight, and transport will face increased pressure. To support such important events, Ahmedabad needs a smart, robust, and world-tested mobility system that can handle a large number of passengers with safety, accessibility, and convenience."

According to AMC, commuters will get live updates on a bus's arrival and where delays occur. "New cameras and technology will offer better crowd control as well as more security. The entire system will be monitored live to ensure immediate assistance in case of an emergency," the statement added.