

"CONTRACT FOR CUSTOMER FACILITATION SERVICES AT METRO STATIONS OF AHMEDABAD METRO RAIL PROJECT PHASE-1"						Addendum No: 1, Dated: 16-05-2022
TENDER NOTIFICATION No: GMRC/O&M/CFS-01/2022, Dt: 21/04/2022						TENDER No: GMRC/O&M/CFS-01/2022
Sr. No	Section/ Volume No	Page No.	Clause No / Appendix	Paragraph / Line	Clause Description (relevant portion) as existing in the Tender Documents	Clause Description (relevant portion) as amended now to be read as
1	NIT	6 & 7 of 15	1.1.3.1 V(C)	-	The overall performance of the tenderer (all members in case of JV/Consortium separately) shall be examined for all the on-going AMC Work awarded by GMRC/ any other Metro Organisation (100% owned by Govt.) of value more than 40% of NIT cost of work and also for all the completed AMC Works awarded by GMRC / any other Metro Organisation (100% owned by Govt.) within last one year (from the last day of the previous month of tender submission), of value more than the values specified in clause 1.1.3.2 A(iii) of NIT executed either individually or in a JV/Consortium. The tenderer shall provide list of all such works in the prescribed Performa given in Appendix-19A of the Form of Tender. The tenderer (all members in case of JV/Consortium separately) may either submit satisfactory performance certificate issued by the Client / Employer for the works or give an undertaking regarding satisfactory performance of the work with respect to completion of work/ execution of work (ongoing works) failing which their tender submission shall not be evaluated and the tenderer shall be considered non-responsive and non-compliant to the tender conditions. In case of non-submission of either satisfactory performance certificate from client / employer or undertaking of satisfactory performance of any of the above work, the performance of such work shall be treated as unsatisfactory while evaluating the overall performance of tenderer in terms of Note (b) of Appendix - 19A. In case of performance certificate issued by the client, same should not be older than three month (from the last day of the previous month of tender submission for the ongoing works.	The overall performance of the tenderer (all members in case of JV/Consortium separately) shall be examined for all the on-going AMC Work awarded by GMRC/ any other Metro Organisation (100% owned by Govt.) of value more than 40% of NIT cost of work and also for all the completed AMC Works awarded by GMRC / any other Metro Organisation (100% owned by Govt.) within last one year (from the last day of the previous month of tender submission), of value more than the values specified in clause 1.1.3.2 A(iii) of NIT executed either individually or in a JV/Consortium. The tenderer shall provide list of all such works in the prescribed Performa given in Appendix-19A of the Form of Tender. The tenderer (all members in case of JV/Consortium separately) may either submit satisfactory performance certificate issued by the Client / Employer for the works or give an undertaking regarding satisfactory performance of the work with respect to completion of work/ execution of work (ongoing works) failing which their tender submission shall not be evaluated and the tenderer shall be considered non-responsive and non-compliant to the tender conditions. In case of non-submission of either satisfactory performance certificate from client / employer or undertaking of satisfactory performance of any of the above work, the performance of such work shall be treated as unsatisfactory while evaluating the overall performance of tenderer in terms of Note (b) of Appendix - 19A. In case of performance certificate issued by the client, same should not be older than three month (from the last day of the previous month of tender submission for the ongoing works. In case the tender doesn't have any work falling in the above criteria, his performance will not be judged unsatisfactory