

**TENDER NOTIFICATION NO.  
GMRC/GD & AD/MP-L10R/2021**

**DESIGN, MANUFACTURE, SUPPLY, TESTING AND  
COMMISSIONING OF TWO NO. OF  
STANDARD GAUGE WAGONS (WELL TYPE), CARRYING CAPACITY - 30 T  
FOR  
AHMEDABAD METRO RAIL PROJECT PHASE-I**

**TENDER NO.:GMRC/GD&AD/MP-L10R/2021**

**VOLUME – 1**

**NOTICE INVITING TENDER**

**Gujarat Metro Rail Corporation (GMRC) Limited**  
(SPV of Govt. of India & Govt. of Gujarat)  
Block No.1, First Floor, Karmayogi Bhavan, Behind Nirman Bhavan,  
Sector 10/A, Gandhinagar: 382010,  
Gujarat, India

**Corporate Identification No (CIN): U60200GJ2010SGC059407**

**Notice Inviting Tender (NIT) Published in Newspaper: PRESS NOTIFICATIONS**

**Gujarat Metro Rail Corporation (GMRC) Limited**  
(SPV of Govt. of India and Govt. of Gujarat)  
**Block No.1, First Floor, Karmayogi Bhavan, Behind Nirman Bhavan,**  
**Sector 10/A, Gandhinagar: 382010,**  
**Gujarat, India**

**Local Competitive Bidding****TENDER NOTIFICATION No: GMRC/GD & AD/MP-L10R/2021 Dated: 25-05-2021**

E-Tenders are invited from reputed and experienced Contractors for the following Tender:

Tender Name	Tender Fees
<b>E-Tendering for “Design, Manufacture, Supply, Testing and Commissioning of Two No. of Standard Gauge Wagons (Well Type), Carrying Capacity - 30 T for Ahmedabad Metro Rail Project Phase-I”</b>	INR 25,000/-

Interested Tenderers are requested to visit <https://gmrc.nprocure.com> for eligibility criteria, applying/ downloading the E-Tender and for other details. Last date and time for Bid Submissions of E-Tender is till 15:00 Hrs on 09 – 07 – 2021.

Any alterations in Eligibility Criteria cum Qualification Requirements, and terms of the Tender Document, or any amendment to the Tender Document, etc, will be uploaded on <https://gmrc.nprocure.com> and GMRC’s Website [www.gujaratmetrorail.com](http://www.gujaratmetrorail.com) without any obligation or press notification or other proclamation.

**Managing Director**  
**GMRC, Gandhinagar**

**TENDER NOTIFICATION No: GMRC/GD&AD/MP-L10R/2021****NOTICE INVITING TENDER****GENERAL:**

Gujarat Metro Rail Corporation (GMRC) Limited, invites E-Tenders (single stage, two package system wherein technical package (bid) will be physically submitted whereas financial package (bid) will be submitted online) for **Design, Manufacture, Supply, Testing and Commissioning of Two No. of Standard Gauge Wagons (Well Type), Carrying Capacity - 30 T for Ahmedabad Metro Rail Project Phase-I** as per terms and conditions contained in this instant Tender No. GMRC/GD & AD/MP-L10R/2021.

**NAME OF THE WORK AND SCOPE OF WORK IN BRIEF:**

Name: **“Design, Manufacture, Supply, Testing and Commissioning of Two No. of Standard Gauge Wagons (Well Type), Carrying Capacity - 30 T for Ahmedabad Metro Rail Project Phase-I”.**

**Key Details:**

Estimated cost of work	INR 6.40 Crores (Approx.) or INR 64.00 million
Completion period of work	12 months (52 weeks)
Date of issue of Tender Notification	25.05.2021
Cost of Tender Document	INR 25,000/- (Indian Rupees twenty-five thousand only) only (Demand Draft/Pay order/Banker's Cheque in favour of "Gujarat Metro Rail Corporation (GMRC) Limited" payable at Gandhinagar (Gujarat).
Tender Guarantee Declaration	There is no provision regarding Tender Guarantee in this Tender and only Tender Guarantee Declaration has to be submitted along with Tender Documents in format prescribed in Annexure – 1 of ITT in accordance with office memorandum No.F.9/4/2020-PPD dated 12/11/2020 issued by the Department of Expenditure, Procurement Policy Division of Ministry of Finance, Govt. of India.  <b>(In case of JV/Consortium the Tender Guarantee Declaration must be in the name of JV/Consortium)</b>
Last date of Submission of Queries/Clarifications from Tenderers	09.06.2021
Date and time of Pre-bid Meeting	10.06.2021 at 15:00 hours

Last date and time of submission of E-Tender (Financial Bid) & Technical Bid (physical form)	09.07.2021, 15:00 Hrs <ul style="list-style-type: none"> <li>Financial Bid is to be filled up online at our e-tendering portal <a href="https://gmrc.nprocure.com">https://gmrc.nprocure.com</a> as per details required to be provided and mentioned in the Volume-4, Pricing Document of the Tender document.</li> <li>Technical Bid is to be submitted physically, printed and duly signed. The address and other details are given hereinafter.</li> </ul>
Opening of Technical Bid	On the day of submission of Filled-In Technical Bid at 15:30 Hrs (IST)
Date and Time of opening of online Financial bid	Will be intimated later to technically qualified Tenderers through e-mail/ phone.
Address for submission of Technical Bid in physical form duly printed and signed.  (i.e. Technical Bid comprises of Tender fees, Tender Guarantee declaration, Technical Bid & signed copy of Tender Document, Addenda & Clarifications)	Managing Director (Attn: Sr. DGM – Civil & Proc.) Gujarat Metro Rail Corporation (GMRC) Limited Block No.1, First Floor, Karmayogi Bhavan, Behind Nirman Bhavan, Sector 10/A, Gandhinagar: 382010, Gujarat, India

\*As per MSME Act 2012 and amendment thereof, any firms who are specifically registered for tendered stores as per specification of Tender Enquiry under MSME / NSIC (i.e. National Small Industries Corporation) are exempted in submission of Tender Fees and Tender Security subject to submission of valid registration certificate as on the date of tender submission.

## **PRE-QUALIFICATION AND ELIGIBILITY CRITERIA**

### **GENERAL:**

#### **1.1 General Description of the Stores:**

1.1.1 Gujarat Metro Rail Corporation (GMRC) Limited is the Special Purpose Vehicle of Government of India and Government of Gujarat implementing the Phase I of the Ahmedabad Metro Rail Project. The sanctioned Detailed Project Report (DPR) envisages two corridors viz. East-West corridor, of approximately 19.44 Km length with 17 stations and North-South corridor of approximately 18.49 Km length with 15 stations, comprising of at-grade, elevated and underground sections. The mode of traction is 750V dc Third Rail. The track will be of Standard Gauge (1435 mm). On the East-West corridor a maintenance depot along with full workshop facilities is envisaged at Apparel Park. On the North-South corridor a maintenance depot along with full workshop facilities is envisaged at Gyaspur. An Integrated Operation Control Centre (OCC) for both the corridors is proposed at Apparel Park Depot and a Back-up

Control Centre (BCC) at Gyaspur Depot. The complete work is proposed to be brought into operational use in various stages.

- 1.1.2 The work in this Tender document comprises Design, Manufacture, Supply, Testing and Commissioning of Two No. of Standard Gauge Wagons (Well Type), Carrying Capacity - 30 T at Gyaspur and Apparel Park Depot respectively, supply of spares and tools and the training of operation and maintenance personnel of the Purchaser.

## 1.2 Source of Funds:

- 1.2.1 Ahmedabad Metro Rail Project Phase-I is financed partly through budgetary resources of Government of Gujarat (GoG) and Government of India (GoI) on equal equity basis (50:50) and partly through loans from Japan International Cooperation Agency (JICA).
- 1.2.2 This work for Design, Manufacture, Supply, Testing and Commissioning of Two No. of Standard Gauge Wagons (Well Type), Carrying Capacity - 30 T is funded by contribution of Government of Gujarat (GoG) and Government of India (GoI) and not through JICA loan. It will be Local Competitive Bidding. Tender will not require JICA concurrence at any time/stage.

## 1.3 Eligible Tenderers:

- 1.3.1 A non-Indian firm is permitted to tender only in a joint venture or consortium arrangement with any other Indian firm having minimum participation interest of 26% or their wholly owned Indian subsidiary registered in India under Companies Act-1956 with minimum 26% participation. Lead partner must have a minimum of 26% participation in the JV/Consortium. Each other partners should have a minimum of 20% participation in the JV/Consortium. The lead partner in case of JV/Consortium, shall be one who has experience as mentioned in NIT 1.5.4.
- 1.3.2 The Tenders for this Contract will be considered only from those Companies, Corporations, Consortiums and Joint Ventures, who meets the Eligibility Criteria based on the information and documents submitted with Appendix FT-3 to Form of Tender (i.e., Eligibility Criteria cum Qualification Requirement (ECcQR) of Volume – 1). Financial Evaluation shall be made only for the responsive Tenders. A responsive Tenderer is the one whose offer passes the Eligibility Criteria, Qualifying requirements and Technical requirements.

## 1.4 Eligible Source Countries for Materials, Plant, and Services, etc.:

- 1.4.1 There is no restriction in principle on the country of origin of Plant, Materials, and Services to be provided under the Contract. However, any Tenderer or manufacturer from a country which shares a land border with India will be eligible to bid in this Tender only if the Tenderer or Manufacturer is registered with the Competent Authority i.e. Department for Promotion of Industry and Internal Trade – DPIIT.
- 1.4.2 To encourage ‘**Make in India**’ and promote manufacturing and production of goods and services in India, **Purchase Preference** shall be given to local suppliers in accordance with the criteria laid down for ‘**Local Suppliers**’ and ‘**Margin Of Purchase Preference**’ vide Ministry of Commerce and Industry, Government of India, Order No.P-45021/2/2017-B.E-II dated 04/06/2020 and any subsequent order issued by the government in this regard. The margin of purchase preference for this Tender shall be 20%.
- 1.4.3 For determining the extent of ‘**Local Content**’ and ‘**Class of Local Supplier**’, and verification thereof, decision of the Purchaser shall be final and binding.

1.4.4 **False Declarations on Local Content** will be in breach of the Code of Integrity for which a Tenderer or its successors can be debarred along with such other actions as may be permissible under law.

### 1.5 Eligibility Criteria:

In order to be determined as eligible Tenderer for this Tender, the Tenderer must meet the criteria mentioned in this Clause 1.5 including all Sub-Clauses.

Wherever a Tenderer requires to state a monetary amount in this Clause, Tenderers should indicate the amount in INR, or equivalent INR using the rate of exchange determined as follows:

- (a) For turnover or financial data required for each year - Exchange rate prevailing on the last day of the respective calendar year/financial accounting year, as applicable.
- (b) Value of single Contract - Exchange rate prevailing on the date of the Contract.

Exchange rates shall be taken from the publicly available source (**TT Selling rate of State Bank of India (SBI)**) or, in case such rates are not available in the source identified above, any other publicly available source acceptable to the Employer. Any error in determining the exchange rates may be corrected by the Employer.

#### 1.5.1 Net Worth:

Net Worth of tenderer during last audited financial year should be Rs. 1.28 Cr. In Case of JV/Consortium- Net worth will be based on the percentage participation of each Member.

Example: Let Member-1 has percentage participation = M and Member-2 has =N. Let the Net worth of Member-1 is A and that of Member-2 is B, then the Net worth of JV/Consortium will be =  $\frac{AM+BN}{100}$ .

100

#### 1.5.2 Average Annual Turnover:

The average annual turnover of last three financial years should be > Rs.6.4 Crores.

The average annual turnover of JV/Consortium will be based on percentage participation of each member

Example: Let Member-1 has percentage participation=M and Member - 2 has =N. Let the average annual turnover of Member-1 is 'A' and that of Member-2 is 'B', then the average annual turnover of JV/Consortium will be =  $\frac{AM+BN}{100}$

100

Notes:

- a) Financial data for latest last Three audited financial years has to be submitted by the tenderer in APPENDIX FT-3, ANNEXURE-3 of ECcQR along with audited balance sheets. The financial data in the prescribed format shall be certified by Chartered Accountant with his stamp and signature with UDIN. In case audited balance sheet of the last financial year is not made available by the bidder, he has to submit an affidavit certifying that 'the balance sheet has actually not been audited so far'. In such a case the financial data of previous '4' audited financial years will

be taken into consideration for evaluation. If audited balance sheet of any year other than the last year is not submitted, the tender will be considered as non-responsive.

- b) Where a work is undertaken by a group, only that portion of the contract which is undertaken by the concerned applicant/member should be indicated and the remaining done by the other members of the group be excluded. This is to be substantiated with documentary evidence

### 1.5.3 Financial Resources:

T1 – Liquidity: It is necessary that the firm can withstand cash flow that the contract will require until payments received from the Employer. Liquidity therefore becomes an important consideration.

This shall be seen from the balance sheets and/or from the banking reference. Net current assets and/or documents including banking reference (as per proforma given in Annexure – 5 of ITT), should show that the applicant has access to or has available liquid assets, lines of credit and other financial means to meet cash flow of Rs.1.60 Crores for this contract, net of applicant's commitments for other Contracts. Banking reference should contain in clear terms the amount that bank will be in a position to lend for this work to the applicant/member of the Joint Venture/Consortium. In case the Net Current Assets (as seen from the Balance Sheets) are negative, only the Banking references will be considered. Otherwise the aggregate of the Net Current Assets and submitted Banking references will be considered for working out the Liquidity.

The banking reference should be from a Scheduled Bank in India or (in case of foreign parties) from an international bank of repute acceptable to GMRC and it should not be more than 3 months old as on date of submission of bids.

In Case of JV/Consortium- Requirement of liquidity is to be distributed between members as per their percentage participation and every member should satisfy the minimum requirement.

Example: Let member-1 has percentage participation=M and member-2 has percentage participation=N. If minimum liquidity required is 'W' then liquidity of

$$\text{member-1} \geq \frac{W \cdot M}{100}$$

$$\text{And liquidity of member-2} \geq \frac{W \cdot N}{100}$$

**Profitability:** Profit before Tax should be positive in atleast two year out of last five audited financial year. In case of JV, the profitability of only lead member shall be evaluated.

Notes:

- a) Financial data for latest last five financial years has to be submitted by the tenderer in Appendix -15 of FOT along with audited financial statements. The financial data in the prescribed format shall be certified by the Chartered Accountant with his

stamp and signature in original with membership number and firm registration number.

- b) Value of existing commitments for on-going works during period of 12 months w.e.f. from the first day of the month of tender submission has to be submitted by the tenderer in Appendix – 16 of FOT. These data shall be certified by the Chartered Accountant with his stamp and signature in original with membership number and firm registration number.
- c) In the case of a group, the above formula will be applied to each member to the extent of his proposed participation in the execution of the work. If the proposed % participation is not mentioned then equal participation will be assumed.

#### **1.5.4 Experience:**

- (a) The Tenderer must have designed, manufactured, supplied, tested and commissioned a minimum 1 (One) No. of Standard Gauge Wagon or Broad Gauge Wagon or bogie (Dummy/Working) or coaches with similar bogie, breaks system etc., as stipulated in the Tender documents, during last 5 (five) years ending last day of the month previous to the month of Tender submission to any metro Railway/ Suburban Main line Railway System. The acceptance certificate from the ultimate client should be submitted in the Bid.
- (b) Deleted.
- (c) In case of JV/Consortium, the Lead Member must meet the eligibility criteria as mentioned in Sub-Clause 1.5.4 (a) and 1.5.4(b) above.

#### **Notes:**

- (1) The Tenderer shall submit details of works executed by them in the prescribed Proforma available at Annexure-2 of Appendix FT-3 of Volume -1, ECcQR or Annexure attached for the works to be considered for qualification of work experience criteria. Documentary proof such as completion certificates from client indicating the nature/scope of work, actual completion cost and actual date of completion of such work shall be submitted. The offers submitted without this documentary proof may be considered as non-responsive. In case the work is executed for private client (i.e., a non-Government entity, which may be Private Limited or Public Limited Companies, Joint Venture/Consortium of reputable members/partners or any statutorily established Special Purpose Vehicle (SPV) or any foreign Incorporated Company), copy of work order, bill of quantities, bill wise details of payment received certified by C.A. (Chartered Accountant/Auditors), T.D.S. (Tax Deducted at Source along with TAN No. of Deductor or/Client) certificate for all payments received and copy of final/last bill paid by client shall be submitted.
- (2) Value of successfully completed portion of any ongoing work, as on Tender submission date, will also be considered for qualification of work experience criteria, provided at-least 90% of the Contract Value of Work is completed.
- (3) For completed works, value of work done shall be updated, as on Tender submission date, to price level assuming 5% inflation for Indian Rupees every year. The exchange rate of foreign currency shall be applicable at the close of business of the State Bank of India on the last working day before the latest date of Tender submittal.



- (4) In case of Joint Venture/Consortium, full value of the work, if done by the same joint venture shall be considered. However, if the qualifying work(s) were done by them in JV/Consortium having different constituents, then the value/quantity of work as per their percentage participation in such JV/Consortium (of which experience/turn-over is claimed) shall be considered (Unless otherwise certified by the Client furnishing exact value/quantity of work done by the subject member/partner of the JV/Consortium).
- (5) For Clause 1.3.1, 1.5.2, 1.5.3, 1.5.4(a), 1.5.4(b) and 1.5.4(c), a clear and unambiguous Certificates (in English) from the Clients/end users shall be submitted duly indicating the Contract reference, Percentage participation of each member in case the work was carried out as JV/Consortium, scope of work, completion cost, date of start, date of completion as per Contract, Actual/extended date of completion, reason for the delay etc.,
- (6) Tenders containing deficient information, certificates are liable to be rejected.
- (7) Certified copies of Client's (duly signed) Certificates shall be notarized by the Notary Public.
- (8) All the supporting submittals are to be self-attested also by the Tenderer.
- (9) In above, completed work means even 'on-going works' where the required similar work has been physically completed in all respects but may not have been put into commercial operation. They are to be supported by the Client's Certificate(s) / Agreement / Work Order copy along with the Application/Tender submission.

## **1.6 Qualification of the Tenderer:**

- 1.6.1 To qualify for award of the Contract, the Tenderer shall submit a written notarized Power of Attorney (PoA) authorising the signatories of the Tender to commit a firm or each member of the Consortium or Joint Venture. If Tenders are submitted through the Authorized Agent of Manufacturers, the authorization letter in favour of the Authorized Agent from the Manufactures in the format provided in Annexure-2 to "Instruction to Tenderers" shall be submitted with the Tender.
- 1.6.2 Where the Tenderer comprises a Consortium or Joint Venture, the Tenderer shall submit the following information with his Tender in the Qualification cum Technical Packet (QCT):
  - (a) Memorandum of Understanding/Consortium or Joint Venture Agreement;
  - (b) Nomination of the Manufacturer to be Lead Member and this authorisation shall be covered in the Power of Attorney signed by the legally authorised signatories of all members of Consortium or Joint Venture;
  - (c) Details of the intended percentage financial participation of each member, together with complete details of the proposed division of responsibilities and corporate relationships among the individual members;
  - (d) The Tenderer shall note the requirement of Clause 1.3.1 and 1.5.3 above as far as nomination of Lead Member is concerned;
  - (e) The Lead Member shall be authorized to incur liabilities, receive payments and receive instructions for and on behalf of any or all members of the Joint Venture/Consortium;
  - (f) All members of the Joint Venture/Consortium shall be jointly and severally responsible for the execution of the Contract in accordance with the Contract terms;

- (g) The Tender shall be signed so as to be legally binding on all member of the Consortium or Joint Venture.
- 1.6.3 The Tenderer shall submit full details of his ownership and control or, if the Tenderer is a Joint Venture or Consortium, full details of ownership and control of each member thereof in Qualification cum Technical document.
- 1.6.4 Indian Tenderers, or Indian Manufacturer or Indian Members of a Joint Venture or Consortium shall submit, a copy of their Permanent Account Number (PAN) details issued by the Income Tax Authorities along with their Tender submittals and Qualification cum Technical packet (QCT).
- 1.6.5 Deleted.
- 1.6.6 Each Tenderer (each Member in the case of a Joint Venture or Consortium) or Manufacturer is required to confirm and declare with his Tender that no agent, middleman or any intermediary has been, or will be, engaged to provide any services, or any other item or work related to the award and performance of this Contract. They will have to further confirm and declare in the submittal that no agency commission or any payment which may be construed as an agency commission has been, or will be, paid and that the Tender price will not include any such amount. If the Purchaser subsequently finds to the contrary, the Purchaser reserves the right to declare the Tenderer as non-compliant, and declare any Contract, if already awarded to the Tenderer, to be NULL and VOID. Specific declaration to this effect exactly as per Appendix FT-6 to Form of Tender shall be submitted with the Qualification cum Technical Packet (QCT).
- 1.6.7 Tender document (i.e., Volume – 1 to 5) can be downloaded from <https://gmrc.nprocure.com>. Tenderers participating as a single entity, should register as single entity whereas the Tenderer, who wish to participate as Joint Venture or Consortium, should register as Joint Venture or Consortium. DSC of authorised signatory or single entity, JV or Consortium, as the case may be, should be registered and used for submission of Tender. In case of a Joint Venture or Consortium, Tender Guarantee declaration shall be only in the name of JV or Consortium.

## **1.7 Tender Submission:**

### **1.7.1 Sealing and Marking of Tenders:**

- (a) The Tenderer shall submit the Tender Fees, Tender Guarantee declaration in a separate sealed envelope and put the two envelopes together in in a separate envelop duly super-scribing the envelop as “Tender Fee & Tender Guarantee declaration”.
- (b) The Tenderer shall seal the Original and each copy of the Qualification cum Technical Packet (QCT) in separate envelopes, duly marking the envelopes as “ORIGINAL”, “COPY 1” and “COPY 2” and put all the three Qualification cum Technical Packet (QCT) namely “ORIGINAL”, “COPY 1” and “COPY 2” together in a separate envelop duly super-scribing the envelop as “Qualification cum Technical Packet”. Further, the Tenderer shall prepare the scan copy of technical submission in either Compact Disc or Pen Drive and submit the same along with their Technical bid.
- (c) The Tenderer shall seal one set of “Tender Document and Addenda” package in a separate envelope.

These three envelopes namely, (a) Tender Fees & Tender Guarantee Declaration, (b) Qualification cum Technical Packet, (c) Tender Document and Addenda Envelope shall be kept in an outer envelope. Thus, there will be one outermost envelope containing three envelopes as mentioned above.

- 1.7.2 All the inner and outer envelopes shall be addressed to the Purchaser at the following address:

Managing Director,  
(Attn: Sr.DGM-Civil & Proc.)  
Gujarat Metro Rail Corporation (GMRC) Limited  
Block No.1, First Floor, Karmayogi Bhavan,  
Behind Nirman Bhavan, Sector-10A,  
Gandhinagar- 382010,  
Gujarat, India.

- (a) Bear the following identification for Tender Guarantee declaration

TENDER FEES & TENDER GUARANTEE DECLARATION  
Tender Reference No.GMRC/GD&AD/MP-L10R/2021  
**DO NOT OPEN BEFORE 15:30 hours of submission date**  
Name and address of the Tenderer

- (b) Bear the following identification for Technical Package

TECHNICAL PACKET  
Tender Reference No.GMRC/GD&AD/MP-L10R/2021  
**DO NOT OPEN BEFORE 15:30 hours of submission date**  
Name and address of the Tenderer

- (c) Bear the following identification for Tender Document and Addenda:

TENDER DOCUMENT AND ADDENDA  
Tender Reference No. GMRC/GD&AD/MP-L10R/2021  
**DO NOT OPEN BEFORE 15:30 hours of submission date**  
Name and address of the Tenderer

- 1.7.3 If the outer envelope is not sealed and marked as above, the Purchaser will assume no responsibility for the misplacement or premature opening of the Tender.

**Tender Documents comprise:**

**Volume 1**

- (1) Notice Inviting Tender (NIT)
- (2) Instructions to Tenderers (ITT)
- (3) Eligibility Criteria cum Qualification Requirement
- (4) Form of Tender including all supplemental and additional submissions of Tenderers

**Volume 2**

- (1) General Conditions of Contract
- (2) Special Conditions of Contract
- (3) Schedules to Conditions of Contract

**Volume 3**

- (1) Employer's Requirement – General Specifications

(2) Employer's Requirement – Technical/Particular Specification

**Volume 4**

(1) Financial Package including Preamble to Pricing Document and Bill of Quantities.

**Volume 5**

(1) Tender Drawings

**Notes for Tenderers:**

- (1) The Tenderers may obtain further information/ clarification, if any, in respect of these Tender documents from the office of **Sr. DGM/Civil & Procurement, Gujarat Metro Rail Corporation (GMRC) Ltd.**, Block No.1, First Floor, Karmayogi Bhavan, Behind Nirman Bhavan, Sector 10/A, Gandhinagar-382010, Gujarat, India.
- (2) The intending Tenderers must be registered on our e-tendering portal <https://gmrc.nprocure.com>. Those who are not registered on our e-tendering portal shall be required to get registered beforehand. After registration, the Tenderer will get their user id and password. On login, Tenderer can participate in the tendering process and can witness various activities of the process.
- (3) The Tenderer shall submit the Tender Fees & Tender Guarantee declaration (Envelope-1), Technical Bid (Envelope-2) and Tender Document and Addenda (Envelope-3) in physical form only.
- (4) **Financial Bid is not to be submitted in the physical form.** Financial Bid must be submitted online only at <https://gmrc.nprocure.com>. Further, instructions for on-line bid submission are furnished in ITT.
- (5) Both the submissions (Technical and Financial) are to be submitted on or before the last date and time mentioned in NIT.
- (6) Submission of Tender after due date and time shall not be accepted under any circumstances.
- (7) Tenderer alone shall be the responsible to ensure that his Tender is uploaded online on e-tendering website <https://gmrc.nprocure.com> well before the last date and time of submission. GMRC will not be responsible for non-receipt of Tender submission in physical form or non-submission of Financial bid online as mentioned above due to any delay and/or loss etc.
- (8) **Help-Desk Link for E-Tendering:**

In case Tenderers need any clarifications or if any training is required to participate in the online e-tenders, they can contact (n) Procure Support team:

(n)Code Solutions-A division of GNFC Ltd.,  
(n)Procure Cell, 304, GNFC Infotower,  
S.G. Road, Bodakdev, Ahmedabad – 380054 (Gujarat)

Contact Details

Fax : +91-79-40007533

E-mail : [nprocure@ncode.in](mailto:nprocure@ncode.in)

TOLL FREE NUMBER : 1800-419-4632

- (9) **Operating System & System Requirements:**

Opening Website in IE 8/9/10 - Open IE ->Menu Bar -> Tools-> Compatibility View Settings -> Add website in compatibility view ->Select below option only “Display all Opening Website in IE 11”. - Open IE ->Menu Bar -> Tools-> Compatibility View Settings -> Add website in compatibility view ->Select below option only “Display Intranet Sites in Compatibility View”. Don’t Close IE and open the website.

**(10) Digital signature certificate (DSC) & other support:**

For purchase of new DSC & Renewal, contact details are mentioned below:

Landline phone	+91-79-66743289/ 66743300 / 200
Email Id:	<a href="mailto:dscsupport@ncode.in">dscsupport@ncode.in</a>
	<a href="mailto:dscsales@ncode.in">dscsales@ncode.in</a>
DSC Support Toll Free Number	1800 - 419 – 4455
(n)Procure Bidding Manuals	<a href="https://www.nprocure.com/html/ummanuals_vendor.asp">https://www.nprocure.com/html/ummanuals_vendor.asp</a>

- (11) Please note carefully the requirements for submitting Tender and the last date and time for submittal. The Tenders must be received in the office of the Managing Director at the address specified above, not later than the prescribed date and time. A receipt for Tender submission will be issued free of charge.
- (12) Addendum/corrigendum, if any will not be published in the newspapers but the same will be uploaded on GMRC website [www.gujaratmetrorail.com](http://www.gujaratmetrorail.com) and on <https://gmrc.nprocure.com>.
- (13) Late Tenders (received after last date and time of submission of bid) shall not be accepted under any circumstances.
- (14) Tenders shall be valid for a period of 180 days from the last date of submission of Tenders and shall be accompanied with a Tender Guarantee declaration as per the relevant form of the tender..
- (15) GMRC reserves the right to accept or reject any or all the Tenders without assigning any reasons. No Tenderer shall have any cause of action or claim against the GMRC for rejection of his Tender.
- (16) If any Scheduled event(s) of Tender activity falls on public holiday, then the same will be conducted on the next working day at the same mentioned time.
- (17) Any alterations in Eligibility Criteria cum Qualification Requirement, and terms of the Tender Document, or any amendment to the Tender Document, etc. will be uploaded on GMRC’s website and e-tendering portal, without any obligation of press notification or other proclamation.
- (18) The Tenderers may please log on to our web site [www.gujaratmetrorail.com](http://www.gujaratmetrorail.com) from time to time for updates on this Tender.
- (19) Our Contact person for this Tender is **Sr.DGM (Civil & Proc.)** with email-Id [snehal.shah@gujaratmetrorail.com](mailto:snehal.shah@gujaratmetrorail.com), Telephone +91 79 23248572. Extension 527.

**Managing Director  
GMRC, Gandhinagar**