

“Procurement of Face Recognition based attendance system”							GMRC's Response/ Clarifications dated 23-09-2020	Included in Addendum ?
TENDER NOTIFICATION NO: GMRC/IT/Attendance/2020, Dated 11-Aug-2020								
S. N.	Section	Page No.	Clause / Para No.	Tender Condition	Tenderer's Query	GMRC's Response/ Clarification		
1	3 eligibility criteria	6	3	Turn over	The Bidder should have annual turnover of Rs. 5 Cr from IT Services Business during each of the last three financial years (2019-20,2018-19,2017-18)	Please keep last 3 years turn over as Rs. 2.5 Cr.	Agreed	Addendum-1
2	3 eligibility criteria	6	6	Technical IT employees	The bidder should have at least 50 IT technical employees on it's payroll at the time of bidding, performing IT services	Please keep 15 Technical IT employees	Agreed	Addendum-2
3	3 eligibility criteria	6	8	Technical IT employees in local office	The bidder should have at least 20 IT technical employees in local office	Please keep 15 Technical IT employees	Agreed	Addendum-3
4	3 eligibility criteria	6	3	Turn over	The Bidder should have annual turnover of Rs. 5 Cr from IT Services Business during each of the last three financial years (2019-20,2018-19,2017-18)	Please keep last 3 years turn over as Rs. 2.0 Cr.	Agreed	Addendum-1
5	3 eligibility criteria	6	6	Technical IT employees	The bidder should have at least 50 IT technical employees on it's payroll at the time of bidding, performing IT services	Please keep 12 Technical IT employees	Agreed	Addendum-2
6	3 eligibility criteria	6	8	Technical IT employees in local office	The bidder should have at least 20 IT technical employees in local office	Please keep 12 Technical IT employees	Agreed	Addendum-3
7	3 eligibility criteria	6	6	Consortium	No consortiums will be allowed to participate in the Bid	Kindly explain the meaning of point no.11	Only single firm will be allowed to bid. Multiple bidders jointly are not allowed.	Addendum not required
8	9 Financial Bid format	14	2	Installation and commissioning		Please clarify will we get network point and power point at the place of device installation or we are supposed to do power and network cabling from your server/control room? In this case we will required estimate cabling so that we can add price accordingly.	(1) Power point will be provided by GMRC (2) Network: If available, LAN connectivity will be provided by GMRC (3) If LAN is not available, SIM card to be inserted in face recognition device for GPRS.	Addendum not required
9	9 Financial Bid format	14	2	Installation and commissioning		We assume that all locations (Where biometric devices are to be installed) are connected to central location. Need clarification on this point.	See clarification of above point (srno:8)	Addendum not required
10	6 Scope of work	10	6,1	Note	GMRC shall provide Server to install the software.	Please clarify who will provide SQL Database. License version of SQL database has financial implication	GMRC will provide SQL Database.	Addendum not required
11	6 Scope of work	10	8		System should provide SDK file for GMRC to further process.	Please clarify that SDK for the device is required or not?	Required.	Addendum not required

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12	6 Scope of work	10		9	Software should be web based.	Please clarify how any overall users will be there who will be punching on biometric device and will be generation report from web portal?	At present, 900 employees will mark attendance and view their presence report. MIS reports will be generated by HR department	Addendum not required
13	New clause			New clause	New clause	For safety of device acrylic/metallic housing is recommended	Agreed	Addendum 13, 14, 15
14	1.2 Tender objective	4		1.2 Tender objective	Install above devices at different locations in Gandhinagar, Ahmedabad and Surat.	It is mention installation to be done in Ahmedabad, Gandhinagar and Surat location. Can we have count of device for all 3 location	At present 20. As sites, stations starts working, we may need more devices,	Addendum not required
15	8	13		2	Finger print capacity: at least 5000	Requesting you to reduce fingerprint capacity to 4000 instead of 5000	Agreed	Addendum-4
16	8	13		4	Log capacity: at least 1,50,000	Requesting you to reduce Log capacity 100000 instead of 150000. Since devices are equipped with push technology, all transactions are transmitted to server on real time basis. Transaction capacity will be required only in case of non-availability of network. For e.g. 2000 users X 2 punch on daily basis = 4000 punch on give device. Further 100000 transaction / 4000 punch = 25 days. Means without network connective device can hold data for 25 days	Agreed	Addendum-5
17	8	13		10	4G GPRS inbuilt (without dongle)	Requesting you to consider 3G GPRS or 4G GPRS should be there as uploading transaction from device to central server required data in KB. In 3G GPRS socket, 4G SIM card will work flawlessly	Agreed	Addendum-6
18	8	13		4	Log capacity: at least 1,50,000	50,000 Logs more than enough, you are requested to kindly allow to consider the same.	See srno:16 (At least 1 lac required)	Addendum not required
19	8	13		7	RFID Card Reader	As per tender specs, you have mentioned RFID, we suggested to add Mifare card based technology as well to make healthy comptition.	Agreed	Addendum-7
20	8	13		6	Wi-Fi/ TCP/ IP, RS232/458, USB communication	Since as per requirements, kindly help to change specifically can we go with Wi-Fi / TCP or GPRS requied as per technology coz both are can not work together. Also kindly help us before procurements that how many device required with GPRS and how would be needed, please help us to clear this point.	Each device should have all features. i.e. LAN, Wi-Fi, GPRS.	Addendum not required
21	8	13		15	Inbuilt battery	We recommended to instade of inbuilt Battery, we recommend external source for power backup to the device.	TCP (Tender condition prevails)	Addendum not required

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22	8	13		New clause	New clause	We are requested to Add Mask detection should be supported accordingly current scenario to meet the compliance/sop guideline published by local/State/Central Authorities.	Not required	Addendum not required
23	6	10		7	System should provide data in SAP compatible format.	we requested you to provide us SAP compatibility format to check the feasibility.	Standard fields of an employee attendance to be provided in text, excel or database format. You provide options for providing data. Accordingly, mutually method to be finalized.	Addendum not required
24	6	10		12	Master data can be pushed to all the / selected device(s).	In scope of work, Point no 12 your mention master data from the push to all selected devices, please help to clarify what kind of master Data you mean.	New Employee face to be registered on any device. Subsequently that data to be pushed to any device where he is supposed to mark attendance.	Addendum not required
25	General	General		General	General query	Please help to clarify about the network connectivity between the devices and software, whether static IP would be provided for all location or VPN	Software server will have static IP. Device to be configured with this static IP. Device should send data thru Wi-Fi, LAN or GPRS to server.	Addendum not required
26	General	General		General	General query	Face Registration Template for each User: Minimum 16 different Snaps are taken from Different Angle to be stored for each users. During Actual Punch time in the morning (most of the people come in last 10 minutes of the actual Office Time) , people are in a hurry, hence if any of the position of the face matches as stored during the registration , then only it allows . Hence more number of face template will help faster recognition and immediate allow . Hence no long queue for the attendance . And it ensure that no one miss the Punch due to Lack of feature in the Device, as it may be they are reaching in the last moment before the official shift timing . This feature is mandatory to avoid dissatisfaction / confrontation of the employees.	Employee identification (i.e. Face recognition) should be done in less than 2 seconds irrespective of any concept. (Pl. see addendum no: 8)	Addendum not required
27	8	13		General	Device specification	LUX capacity (light measuring Unit) High LUX capacity - 20000 LUX . Necessary LUX Certificate to be submitted along with the BID High Lux capacity ensure the Device can work both in bright light condition and Low light condition. As in a Power Plant most of the Devices may be installed in te Entry point or on the lobby , which is expose to the normal environment light condition.	Not required	Addendum not required

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28	8	13		General	Device specification	Faster Algorithms < 1 sec. for 15000 loaded Database (Template)	Not required See addendum-8	Addendum not required
29	8	13		General	Device specification	Face Template Size - 120 Kb Consumed less device memory , ideal for large employee base registration and fast recognition.	Not required	Addendum not required
30	8	13		General	Device specification	Security Photo keep the record of the Un authorised person trying to Punch with photo, date & time Stamp. Security feature . This will help to identify the people in case of any untoward event happened .	Not required. See addendum-10	Addendum not required
31	3 eligibility criteria	6		6 Consortium	No consortiums will be allowed to participate in the Bid	We are requesting to allow consortium to quote this tender.	TCP (Tender condition prevails)	Addendum not required