

“Procurement of Internet Leased Line services at GMRC Offices”							<u>GMRC's Response/ Clarifications</u>	Included in Addendum?
TENDER NOTIFICATION NO: GMRC/IT/Internet/2019 Dated 12-07-2019								
S. N.	Volume No	Section	Page No.	Clause / Para No.	Tender Condition	Tenderer's Query	GMRC's Response/ Clarification	
1						Please specify the delivery timelines	3 to 4 weeks.	Not required
2						Kindly confirm if the Router will be provided by GMRC	Yes.	Not required
3						Kindly confirm the last mile media	Fibre	Not required
4						Request GMRC to provide ROW permissions	GMRC will provide ROW permission within premises of GMRC if it is permissible.	Not required
5	Tender doc	7: Terms and conditions	9	12	In case of any dispute, GMRC MD's decision will be final abide to all.	Kindly allow to mutually appoint an arbitrator for any dispute	Tender condition Prevails.	Not required
6	Tender doc	7: Terms and conditions	10	19	Contract period will be 1 year from 01-Aug-2019 which may be further extended year by year for 2 more years on mutual agreement of both parties.	Please change the contract start date since the last date of bid	Changed in addendum	Included (1)
7						Being 100% Govt of India organisation, BSNL Ahmedabad may be exempted from submission of tender fees and EMD. In similar tender of ISRO Ahmedabad, Indian Army, BSNL was exempted for tender fees & EMD	No such exemption can be granted	Not required

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8	Tender doc	4. Service Level Requirement	7	a	Uptime should be 99.5%	Link shall be governed as per feasibility and media either on FIBER /RF and uptime basis media	Tender condition Prevails	Not required
9	Tender doc	5. Penalty Clause	7	4. (c) 5.1 5.2	SLA Penalty Clause of uptime and bandwidth /MTTR	Link shall be governed as per TTL SLA & two SLA documents are attached for your reference in which v4.1 document has penalty table mentioned from TTSL.	Tender condition Prevails	Not required
10	Tender doc	4. Service Level Requirement	7	f	8/16 Real and dedicated IP addresses with bandwidth	Please confirm the exact no of IPV4 required per link , as we provide 8 IPs per link in which 5 can be usable by the customer	Changed in addendum	Included (2)
11	Tender doc	4. Service Level Requirement	7	g	Bandwidth on Demand	Bandwidth on demand cannot be provided. Can we provide upgrade option where customer can monitor their usage for a quarter and then upgrade the BW	Tender condition Prevails	Not required