

**TENDER NOTIFICATION NO.
GMRC/GD & AD/MP-L5R2/2019**

**DESIGN, SUPPLY, INSTALLATION, TESTING AND COMMISSIONING OF
TWO SETS OF FULLY AUTOMATIC TRAIN WASH PLANT
FOR AHMEDABAD METRO RAIL PROJECT PHASE-I**

TENDER NO.:GMRC/GD&AD/MP-L5R2/2019

VOLUME – 1

NOTICE INVITING TENDER

Gujarat Metro Rail Corporation (GMRC) Limited
(SPV of Govt. of India and Govt. of Gujarat)
[Formerly known as Metro-Link Express for Gandhinagar and
Ahmedabad (MEGA) Company Ltd.]
Block No.1, First Floor, Karmayogi Bhavan, Behind Nirman Bhavan,
Sector 10/A, Gandhinagar: 382010,
Gujarat, India

Corporate Identification No (CIN): U60200GJ2010SGC059407

Notice Inviting Tender (NIT) Published in Newspaper: PRESS NOTIFICATIONS

Gujarat Metro Rail Corporation (GMRC) Limited
(SPV of Govt. of Gujarat and Govt. of India)
Block No.1, First Floor, Karmayogi Bhavan, Behind Nirman Bhavan,
Sector 10/A, Gandhinagar: 382010,
Gujarat, India

INTERNATIONAL COMPETITIVE BIDDING**TENDER NOTIFICATION No: GMRC/GD & AD/MP-L5R2/2019****Dated: 20th June, 2019**

E-Tenders are invited from reputed and experienced Contractors for the following tender:

Tender Name	Estimated Amount of Work	Tender Fees
E-Tendering for “ Design, Supply, Installation, Testing and Commissioning of Two Sets of Fully Automatic Train Wash Plant for Ahmedabad Metro Rail Project Phase-I ”	INR 5.50 Crore	INR 25,000/-

Interested bidders are requested to visit <https://gmrc.nprocure.com> for eligibility criteria, applying/downloading the tender document. The last date and time for Bid Submissions of Tender is till 15:00 Hrs on 20-08-2019.

Any alterations in Eligibility Criteria cum Qualification Requirements, and terms of the Tender Document, or any amendment to the Tender Document, etc, will be uploaded on <https://gmrc.nprocure.com> and GMRC’s Website www.gujaratmetrorail.com without any obligation or press notification or other proclamation.

Managing Director
GMRC, Gandhinagar

TENDER NOTIFICATION No: GMRC/GD&AD/MP-L5R2/2019**Dated: 20th June, 2019****NOTICE INVITING TENDER****GENERAL:**

Gujarat Metro Rail Corporation (GMRC) Limited, [Formerly known as Metro-Link Express for Gandhinagar and Ahmedabad (MEGA) Company Ltd.], invites Tenders under single stage, two packet system for **Design, Supply, Installation, Testing and Commissioning of Two Sets of Fully Automatic Train Wash Plant for Ahmedabad Metro Rail Project Phase-I** as per terms and conditions contained in this instant Tender No. GMRC/GD & AD/MP-L5R2/2019.

NAME OF THE WORK AND SCOPE OF WORK IN BRIEF:

Name: **“Design, Supply, Installation, Testing and Commissioning of Two Sets of Fully Automatic Train Wash Plant for Ahmedabad Metro Rail Project Phase-I”**.

Key Details:

Estimated cost of work	INR 5.50 Crores (Approx.) (Rs.55 Millions)
Completion period of work	8 months
Date of issue of Tender Notification	20.06.2019
Cost of Tender Document	INR 25,000/- (Indian Rupees twenty-five thousand only) or US\$ 400 (US Dollar four hundred) only (Demand Draft/Pay order/Banker's Cheque in favour of "Gujarat Metro Rail Corporation (GMRC) Limited" payable at Gandhinagar (Gujarat)
Tender Security/Guarantee Amount	INR 1,100,000/- (Rupees one million one hundred thousand only) as Bank Guarantee (In case of JV or Consortium the Tender Guarantee must be in the name of JV/Consortium)
Last date of Submission of Queries/Clarifications by Tenderers	15.07.2019
Date and time of Pre-bid Meeting	16.07.2019 at 15:00 hours
Last Date and time of submission of E-Tender (Financial Bid) & Technical Bid (physical form)	20.08.2019, 15:00 Hrs <ul style="list-style-type: none"> • Financial Bid is to be filled up on online portal https://gmrc.nprocure.com as per details required to be provided and mentioned in the Volume-4, Pricing Document of the Tender document. • Technical Bid is to be submitted

	physically in printed and duly signed. The address and other details are given hereinafter.
Opening of Technical Bid	On the day of submission of Filled-In Technical Bid at 15:30 Hrs (IST)
Date and Time of opening of online Financial bid	Will be intimated later to technically qualified Tenderers through e-mail/ phone.
Venue of Pre bid Meeting and physical submission of Technical Bid. (i.e., Technical Bid comprises of Tender fees, Tender Guarantee, Technical Bid & signed copy of Tender Document, Addenda & Clarifications)	Managing Director (Attn: Sr. DGM – Civil & Proc.) Gujarat Metro Rail Corporation (GMRC) Limited Block No.1, First Floor, Karmayogi Bhavan, Behind Nirman Bhavan, Sector 10/A, Gandhinagar: 382010, Gujarat, India

PRE-QUALIFICATION AND ELIGIBILITY CRITERIA

GENERAL:

1.1 General Description of the Stores:

- 1.1.1 Gujarat Metro Rail Corporation (GMRC) Limited, [Formerly known as Metro-Link Express for Gandhinagar and Ahmedabad (MEGA) Company Ltd.] is the Special Purpose Vehicle of Government of India and Government of Gujarat implementing the Phase I of the Ahmedabad Metro Rail Project. The sanctioned Detailed Project Report (DPR) envisages two corridors viz. East-West corridor, of approximately 19.44 Km length with 17 stations and North-South corridor of approximately 18.49 Km length with 15 stations, comprising of at-grade, elevated and underground sections. The mode of traction is 750V dc Third Rail. The track will be of Standard Gauge (1435 mm). On the East-West corridor a maintenance depot along with full workshop facilities is envisaged at Apparel Park. On the North-South corridor a maintenance depot along with full workshop facilities is envisaged at Gyaspur. An Integrated Operation Control Centre (OCC) for both the corridors is proposed at Apparel Park Depot and a Back-up Control Centre (BCC) at Gyaspur Depot. The complete work is proposed to be brought into operational use in various stages.
- 1.1.2 The work in this Tender document comprises Design, Supply, Installation, Testing and Commissioning of Two Sets of Fully Automatic Train Wash Plant, one set each at Gyaspur and Apparel Park Depots, supply of spares and tools and the training of operation and maintenance personnel of the Purchaser.

1.2 Source of Funds:

- 1.2.1 Ahmedabad Metro Rail Project Phase-I is financed partly through budgetary resources of Government of Gujarat (GoG) and Government of India (GoI) on equal equity basis (50:50) and partly through loans from Japan International Cooperation Agency (JICA).
- 1.2.2 This work for Design, Supply, Installation, Testing and Commissioning of Two Sets of Fully Automatic Train Wash Plant is funded by contribution of Government of Gujarat (GoG) and Government of India (GoI) and not through JICA loan. It will be an International Competitive Bidding. Tender will not require JICA concurrence at any time/stage.

1.3 Eligible Tenderers:

- 1.3.1 Interested Manufacturers of International repute may submit the Tender as Single Entity or as a Joint Venture or Consortium with Authorized Agent or Indian firm in case of foreign Manufacturers but with a maximum of two members. Foreign Tenderers are encouraged to associate any Indian firm experienced in the similar Contract as a member in a Joint Venture or Consortium or as a Sub-contractor to act as Indian point of contact for Purchaser during and after the tendering process. The Lead Member of Joint Venture or Consortium shall be a Manufacturer and his percentage participation in financial terms must be at least 70% in the JV/Consortium.
- 1.3.2 The Tenders for this Contract will be considered only from those Companies, Corporations, Consortiums and Joint Ventures, who meets the Eligibility Criteria based on the information and documents submitted with Appendix FT-3 to Form of Tender (i.e., Eligibility Criteria cum Qualification Requirement (ECcQR) of Volume – 1). Financial Evaluation shall be made only for the responsive Tenders. A responsive Tenderer is the one whose offer passes the Eligibility Criteria, Qualifying requirements and Technical requirements.

1.4 Eligible Source Countries for Materials, Plant, and Services, etc.:

- 1.4.1 There is no restriction in principle on the country of origin of Plant, Materials, and Services to be provided under the Contract. However, all Plant, Materials and Services shall be to the satisfaction of the Purchaser and the Engineer. All Plant, Materials and Services included in the Tenderer's Proposals and incorporated into the Tender Document shall not, in any event, be construed as a submission to the Purchaser and the Engineer under the Tender. Tenderers may associate Indian Companies for customizing, local support in installation, testing and commissioning, etc. and after sale service.
- 1.4.2 To encourage 'Make in India' and promote manufacturing and production of goods and services in India, **purchase preference** shall be given to local suppliers in accordance with Ministry of Commerce and Industry, Government of India, Order No.P-45021/2/2017-B.E-II dated 15/06/2017.
- 1.4.3 For purchase preference, 'local suppliers' means a supplier or service provider whose product or service offered for procurement meets the minimum local content where 'minimum local content' shall be 50% and the 'margin of purchase preference' shall be 20%.

1.5 Eligibility Criteria:

In order to be determined as eligible Tenderer for this Tender, the Tenderer must meet the criteria mentioned in this Clause 1.5 including all Sub-Clauses.

Wherever a Tenderer requires to state a monetary amount in this Clause, Tenderers should indicate the INR or USD equivalent using the rate of exchange determined as follows:

- (a) For turnover or financial data required for each year - Exchange rate prevailing on the last day of the respective calendar year/financial accounting year, as applicable.
- (b) Value of single Contract - Exchange rate prevailing on the date of the Contract.

Exchange rates shall be taken from the publicly available source (**TT Selling rate of State Bank of India (SBI)** or, in case such rates are not available in the source identified above, any other publicly available source acceptable to the Employer. Any error in determining the exchange rates may be corrected by the Employer.

1.5.1 Net worth:

Net worth, calculated as the difference between total assets and total liabilities, in the 'last financial year' should be positive for each member in the JV/Consortium. The financial year as applicable in the country of origin of the Tenderer would be considered. The 'last financial year' will be the latest financial year that ended before the 'latest date of submission' for this tender.

1.5.2 Average annual turnover:

Tenderer must have minimum average annual turnover of not less than INR 110 million (USD 1.69 million) in 'last 3 (three) financial years'. Minimum average annual turnover of INR 110 million will be calculated as per audited financial statements, within the 'last 3 (three) financial years' divided by 3 (three) years. The 'financial year' as applicable in the country of origin of the Tenderer would be considered. The 'last financial year' will be the latest financial year that ended before the 'latest date of submission' for this Tender.

In case of JV/Consortium, all parties combined must meet the requirement and lead member must meet a minimum 70 (seventy) percent of the requirement whereas other members must meet a minimum 20 (twenty) percent of the requirement.

1.5.3 Financial Resources:

The Tenderer shall demonstrate that it has access to, or has available, liquid assets, unencumbered real assets, lines of credit, and other financial means (independent of any contractual advance payment) sufficient to meet the cash flow requirements estimated as INR 15 million (0.23 million US dollar) for the subject Contract(s) net of the tenderer's other commitments.

In case of JV, all parties combined must meet the requirement and lead member must meet a minimum 70 (seventy) percent of the requirement whereas other members must meet a minimum 20 (twenty) percent of the requirement.

Notes on Financial criteria:

- (1) Financial data for latest last five audited financial years has to be submitted by the Tenderer in suitable format along with audited balance sheets. The financial data in the prescribed format shall be certified by Chartered Accountant with his stamp and signature. In case audited balance sheet of the last financial year is not made available by the Tenderer, he has to submit an affidavit certifying that the balance sheet has actually not been audited so far. In such a case the financial data of

previous '4' audited financial years will be taken into consideration for evaluation. If audited balance sheet of any year other than the last year is not submitted, the Tender may be considered as non-responsive.

- (2) Where a work has been earlier undertaken in a JV/Consortium, only that portion of the Contract, which has been undertaken by the concerned applicant/member should be indicated and the remaining done by the other members of the group be excluded. This is to be substantiated with documentary evidence.
- (3) Value of existing commitments for on-going works or supplies during period of 12 months has to be submitted by the Tenderer in suitable format. These data shall be certified by the Chartered Accountant with his stamp and signature.
- (4) In the case of a JV, the above formula will be applied to each member to the extent of his proposed participation in the execution of the work. If the proposed percentage (%) participation is not mentioned, then equal participation will be assumed.

1.5.4 Experience:

- (a) The Tenderer must have Designed, Manufactured, Tested & Commissioned a minimum 5 (five) No. of Automatic Train Wash Plant having a similar level of (1) Technological Complexity, (2) Operational Capability as defined under Clause 3.5 of Particular Specification, and (3) Operational parameters as defined under Clause 3.4 of Particular Specification during last five years ending 31.03.2019 to any Metro Railway/Suburban Railway/Main line Railway System. Wash plant having provision of side wall washing will be considered.
- (b) Out of the above, a minimum 2 (two) No. of Automatic Train Wash Plants must be in operation with satisfactory performance after commissioning for a minimum period of two years ending 31.03.2019. This should be supported by a recent performance certificate (not older than 6 months as on the date of Tender opening) from clients.
- (c) In case of JV/Consortium, the Lead Member must meet the eligibility criteria as mentioned in Sub-Clause 1.5.4 (a) and 1.5.4(b) above.

Notes:

- (1) The Tenderer shall submit details of works executed by them in the prescribed Proforma available at Annexure-2 of Appendix FT-3 of Volume -1, ECcQR or Annexure attached for the works to be considered for qualification of work experience criteria. Documentary proof such as completion certificates from client indicating the nature/scope of work, actual completion cost and actual date of completion of such work shall be submitted. The offers submitted without this documentary proof shall not be evaluated. In case the work is executed for private client (That is a non-Government entity, which may be Private Limited or Public Limited Companies, Joint Venture/Consortium of reputable members/partners or any statutorily established Special Purpose Vehicle (SPV) or any foreign Incorporated Company), copy of work order, bill of quantities, bill wise details of payment received certified by C.A. (Chartered Accountant/Auditors), T.D.S. (Tax Deducted at Source along with TAN No. of Deductor or/Client) certificate for all payments received and copy of final/last bill paid by client shall be submitted.
- (2) Value of successfully completed portion of any ongoing work up to 31.03.2019 will also be considered for qualification of work experience criteria, provided

at-least 90% of the Contract Value of Work is completed.

- (3) For completed works, value of work done shall be updated to 31.03.2019 price level assuming 5% inflation for Indian Rupees every year and 2% for foreign currency portions per year. The exchange rate of foreign currency shall be applicable at the close of business of the State Bank of India on the last working day before the latest date of Tender submittal.
- (4) In case of Joint Venture/Consortium, full value of the work, if done by the same joint venture shall be considered. However, if the qualifying work(s) were done by them in JV/Consortium having different constituents, then the value/quantity of work as per their percentage participation in such JV/Consortium (of which experience/turn-over is claimed) shall be considered (Unless otherwise certified by the Client furnishing exact value/quantity of work done by the subject member/partner of the JV/Consortium).
- (5) For Clause 1.3.1, 1.5.2, 1.5.3, 1.5.4(a), 1.5.4(b) and 1.5.4(c), a clear and unambiguous Certificates (in English) from the Clients shall be submitted duly indicating the Contract reference, Percentage participation of each member in case the work was carried out as JV/Consortium, scope of work, completion cost, date of start, date of completion as per Contract, Actual/extended date of completion, reason for the delay etc.,
- (6) Applications containing deficient information, certificates are liable to be rejected.
- (7) Certified copies of Client's (duly signed) Certificates shall be notarized by the Notary Public.
- (8) All the supporting submittals are to be self-attested also by the Tenderer.
- (9) In above, completed work means even 'on-going works' where the required similar work has been physically completed in all respects but may not have been put into commercial operation. They are to be supported by the Client's Certificate(s) / Agreement / Work Order copy along with the Application/Tender submission.

1.6 Qualification of the Tenderer:

- 1.6.1 To qualify for award of the Contract, the Tenderers shall submit a written notarized Power of Attorney (PoA) authorising the signatories of the Tender to commit a firm or each member of the Consortium or Joint Venture. If Tenders are submitted through the Authorized Agent of Manufacturers, the authorization letter in favour of the Authorized Agent from the Manufactures in the format provided in Annexure-2 to "Instruction to Tenderers" shall be submitted with the Tender.
- 1.6.2 Where the Tenderer comprises a Consortium or Joint Venture, the Tenderer shall submit the following information with his Tender in the Qualification cum Technical Packet (QCT):
 - (a) Memorandum of Understanding/Consortium or Joint Venture Agreement;
 - (b) Nomination of the Manufacturer to be Lead Member and this authorisation shall be covered in the Power of Attorney signed by the legally authorised signatories of all members of Consortium or Joint Venture;
 - (c) Details of the intended percentage financial participation of each member, together with complete details of the proposed division of responsibilities and corporate relationships among the individual members;

- (d) The Tenderer shall note the requirement of Clause 1.3.1 and 1.5.3 above as far as nomination of Lead Member is concerned;
 - (e) The Lead Member shall be authorized to incur liabilities, receive payments and receive instructions for and on behalf of any or all members of the Joint Venture/Consortium;
 - (f) All members of the Joint Venture/Consortium shall be jointly and severally responsible for the execution of the Contract in accordance with the Contract terms;
 - (g) The Tender shall be signed so as to be legally binding on all member of the Consortium or Joint Venture.
- 1.6.3 The Tenderer shall submit full details of his ownership and control or, if the Tenderer is a Joint Venture or Consortium, full details of ownership and control of each member thereof in Qualification cum Technical document.
- 1.6.4 Indian Tenderers, or Indian Authorized Agent of the Manufacturers, or Indian Manufacturer or Indian Members of a Joint Venture or Consortium shall submit, a copy of their Permanent Account Number (PAN) details issued by the Income Tax Authorities along with their Tender submittals and Qualification cum Technical packet (QCT).
- 1.6.5 Foreign Tenderers shall include in their Tender the name of the firm who will act as their associate firm in India. They should also indicate after sale service facilities which their associate firm has in India. If the firm do not have any associate in India they will indicate in their offer how they intend to provide the after-sale service facility for the Contract and Tenderer shall submit the undertaking in the form specified in Appendix FT-5 to Form of Tender.
- Foreign Tenderers should furnish following particulars of their associate firm in India, if it already exists.
- (a) The name and address of the associate company in India.
 - (b) The precise relationship between the Foreign Manufacturer/Principal and their Indian Associates.
 - (c) The mutual interest which the Manufacturer/Principal and the Indian associates have in the business of each other.
 - (d) All services (including after sales) to be rendered by the associates whether of general nature or in relation to the particular contract and the facilities/ infrastructure available with them for the same.
 - (e) Past performance.
- 1.6.6 Each Tenderer (each Member in the case of a Joint Venture or Consortium) or Authorized Indian Agent of the Manufacturers, or Manufacturer is required to confirm and declare with his Tender that no agent, middleman or any intermediary has been, or will be, engaged to provide any services, or any other item or work related to the award and performance of this Contract. They will have to further confirm and declare in the submittal that no agency commission or any payment which may be construed as an agency commission has been, or will be, paid and that the Tender price will not include any such amount. If the Purchaser subsequently finds to the contrary, the Purchaser reserves the right to declare the Tenderer as non-compliant, and declare any Contract, if already awarded to the Tenderer, to be NULL and VOID. Specific declaration to this effect exactly as per Appendix FT-6 to Form of Tender shall be submitted with the Qualification cum Technical Packet (QCT).

1.6.7 Tender document (i.e., Volume – 1 to 5) can be downloaded from <https://gmrc.nprocure.com>. Tenderers participating as a single entity, should register as single entity whereas the Tenderer, who wish to participate as Joint Venture or Consortium, should register as Joint Venture or Consortium. DSC of authorised signatory or single entity, JV or Consortium, as the case may be, should be registered and used for submission of Tender. In case of a Joint Venture or Consortium, Tender Guarantee shall be only in the name of JV or Consortium.

1.7 Tender Submission:

1.7.1 Sealing and Marking of Tenders:

- (a) The Tenderer shall submit the Tender Fees, Tender Guarantee in a separate sealed envelope.
- (b) The Tenderer shall seal the Original and each copy of the Qualification cum Technical Packet (QCT) in separate envelopes, duly marking the envelopes as “ORIGINAL”, “COPY 1” and “COPY 2” and put all the three Qualification cum Technical Packet (QCT) namely “ORIGINAL”, “COPY 1” and “COPY 2” together in a separate envelop duly super-scribing the envelop as “Qualification cum Technical Packet”. Further, tenderer shall prepare the scan copy of technical submission in either Compact Disc or Pen Drive.
- (c) The Tender shall seal one set of “Tender Document and Addenda” package in a separate envelope.

These three envelops namely, (a) Tender Fees & Guarantee, (b) Qualification cum Technical Packet, (c) Tender Document and Addenda Envelope shall be kept in an outer envelope. Thus, there will be one outermost envelope containing three envelopes, as mentioned above.

1.7.2 All the inner and outer envelopes shall be addressed to the Purchaser at the following address:

To,
Managing Director,
(Attn: Sr. DGM-Civil & Proc.)
Gujarat Metro Rail Corporation (GMRC) Limited,
Block No.1, First Floor, Karmayogi Bhavan,
Behind Nirman Bhavan, Sector-10A,
Gandhinagar- 382010,
Gujarat, India.

- (a) Bear the following identification for Tender Guarantee

TENDER FEES & TENDER GUARANTEE
Contract Reference No. GMRC/GD&AD/MP-L5R2/2019
DO NOT OPEN BEFORE 15:30 hours of submission date
Name and address of the Tenderer

- (b) Bear the following identification for Technical Package

TECHNICAL PACKET
Contract Reference No. GMRC/GD&AD/MP-L5R2/2019
DO NOT OPEN BEFORE 15:30 hours of submission date
Name and address of the Tenderer

- (c) Bear the following identification for Tender Document and Addenda:

TENDER DOCUMENT AND ADDENDA
Contract Reference No. GMRC/GD&AD/MP-L5R2/2019
DO NOT OPEN BEFORE 15:30 hours of submission date
Name and address of the Tenderer

- 1.7.3 If the outer envelope is not sealed and marked as above, the Purchaser will assume no responsibility for the misplacement or premature opening of the Tender.

Tender Documents comprise:

Volume 1

- (1) Notice Inviting Tender (NIT)
- (2) Instructions to Tenderers (ITT)
- (3) Eligibility Criteria cum Qualification Requirement
- (4) Form of Tender including all supplemental and additional submissions of Tenderers

Volume 2

- (1) General Conditions of Contract
- (2) Special Conditions of Contract
- (3) Schedules to Conditions of Contract

Volume 3

- (1) Employer's Requirement – General Specifications
- (2) Employer's Requirement – Technical/Particular Specification

Volume 4

- (1) Financial Package including Preamble to Pricing Document and Bill of Quantities.

Volume 5

- (1) Tender Drawings

Notes for Tenderers:

- (1) The Tenderers may obtain further information/ clarification, if any, in respect of these tender documents from the office of **Sr. DGM/Civil & Procurement, Gujarat Metro Rail Corporation Ltd.** (A Joint Venture of Govt. of Gujarat and Govt. of India), Block No.1, First Floor, Karmayogi Bhavan, Behind Nirman Bhavan, Sector 10/A, Gandhinagar:-382010, Gujarat, India.
- (2) The intending tenderers must be registered on e-tendering portal <https://gmrc.nprocure.com>. Those who are not registered on the e-tendering portal shall be required to get registered beforehand. After registration, the tenderer will get user id and password. On login, tenderer can participate in tendering process and can witness various activities of the process.
- (3) The Tenderer shall submit the Tender Fees (Envelope-1), Tender Guarantee (Envelope-2) and Technical Bid (Envelope-3) in physical form only. Financial Bid is not to be submitted in the physical form and it must be submitted online only at <https://gmrc.nprocure.com>. Both the submissions are to be submitted on the same day as per date and time mentioned in NIT.

The Tenderer may note that the non – submission of any of their Tender (i.e., Technical or Financial) shall be liable to non-responsive and summarily rejected.

- (4) Submission of Tender after due date and time shall not be accepted under any circumstances.

It shall be the responsibility of the Tenderer to ensure that his Tender is uploaded online on e-tendering website <https://gmrc.nprocure.com> before the last date and time of submission. GMRC will not be responsible for non-receipt of tender submission in physical form as mentioned above due to any delay and/or loss etc.

- (5) **Help-Desk Link for E-Tendering:-**

In case Tenderers need any clarifications or if training required to participate in online tenders, they can contact (n) Procure Support team:-

(n)Code Solutions-A division of GNFC Ltd.,

(n)Procure Cell

304, GNFC Infotower, S.G. Road, Bodakdev, Ahmedabad – 380054 (Gujarat)

Contact Details

Fax : +91-79-40007533

E-mail : nprocure@ncode.in

TOLL FREE NUMBER : 1800-419-4632

- (6) **Operating System & System Requirements**

Opening Website in IE 8/9/10 - Open IE ->Menu Bar -> Tools-> Compatibility View Settings -> Add website in compatibility view ->Select below option only "Display all Opening Website in IE 11. - Open IE ->Menu Bar -> Tools-> Compatibility View Settings -> Add website in compatibility view ->Select below option only "Display Intranet Sites in Compatibility View". Don't Close IE. And open the website.

New DSC Purchase & Renewal L: 079 – 66743289/ 66743300 / 200

Email Id :	dscsupport@ncode.in
	dscsales@ncode.in
DSC Support Toll Free Number	1800 - 419 – 4455
(n)Procure Bidding Manuals	https://www.nprocure.com/html/umaterials_vendor.asp

- (7) Please note carefully the requirements for submitting tender and the date and time for submittal. The Tenders must be received in the office of the Managing Director at the address specified above, not later than the prescribed date and time. A receipt for tender submission will be issued free of charge.

Tenders shall be returned to the Managing Director, **(Attn: Sr.DGM-Civil & Procurement)**, Gujarat Metro Rail Corporation (GMRC) Limited, Block No.1, First Floor, Karmayogi Bhavan, Behind Nirman Bhavan, Sector 10/A, Gandhinagar – 382010, Gujarat, India.

- (8) Addendum/corrigendum, if any will not be published in the newspapers but the same will be uploaded on GMRC website www.gujaratmetrorail.com & on <https://gmrc.nprocure.com>.
- (9) Late tenders (received after date and time of submission of Tender) shall not be accepted under any circumstances.
- (10) Tenders shall be valid for a period of 180 days from the last date of submission of Tenders and shall be accompanied with a Tender Guarantee of the requisite amount as per relevant form of Tender in the form of a Bank Guarantee from Scheduled Commercial Bank in India.
- (11) GMRC reserves the right to accept or reject any or all proposals without assigning any reasons. No tenderer shall have any cause of action or claim against the GMRC for rejection of his proposal.
- (12) If any Scheduled event(s) of tender activity falls on public holiday, then the same will be conducted on the next working day at the same mentioned time.
- (13) Any alterations in Eligibility Criteria cum Qualification Requirement, and terms of the Tender Document, or any amendment to the Tender Document, etc. will be uploaded on GMRC's website, e tendering portal, without any obligation of press notification or other proclamation.
- (14) The Tenderers may please log on to our web site < www.gujaratmetrorail.com >
- (15) Our Contact person for this tender is **Sr. DGM (Civil & Proc.)** with mail-ID **snehal.shah@gujaratmetrorail.com**, Telephone **+91 79 23248572**. Extension **527**.

Director (P&P)
GMRC, Gandhinagar